

持續專業進修活動－從衝突到雙贏：調解服務全攻略

CPD Activity: From Conflict to Mutual Benefit – A Comprehensive Guide to Mediation Services

為響應香港政府推動香港發展成全球調解中心，監管局於2026年6月18日舉辦題為「從衝突到雙贏：調解服務全攻略」的網絡研討會，邀請到香港調解資歷評審協會主席姚定國教授，MH、一邦國際網上仲調中心代表－副主席岑君毅律師，JP、聯合調解專線辦事處代表－主席蕭詠儀律師，JP，以及香港國際仲裁中心代表－案件經理魏重山先生擔任主講嘉賓，向業界介紹香港調解制度，並探討調解如何協助地產代理有效處理糾紛。

研討會由監管局服務及專業發展總監王頌恩先生致開場辭。首位嘉賓講者姚定國教授介紹香港調解資歷評審協會的職能，並講解調解的基本概念，分析調解與法院訴訟在程序、成本、時間及保密性等方面的分別，協助參加者了解調解作為替代爭議解決方案的優勢。

隨後，岑君毅律師、蕭詠儀律師及魏重山先生分別介紹其所屬機構所提供的專業調解服務，並分享相關實務案例，讓參加者進一步了解香港調解服務的運作模式及實際應用。

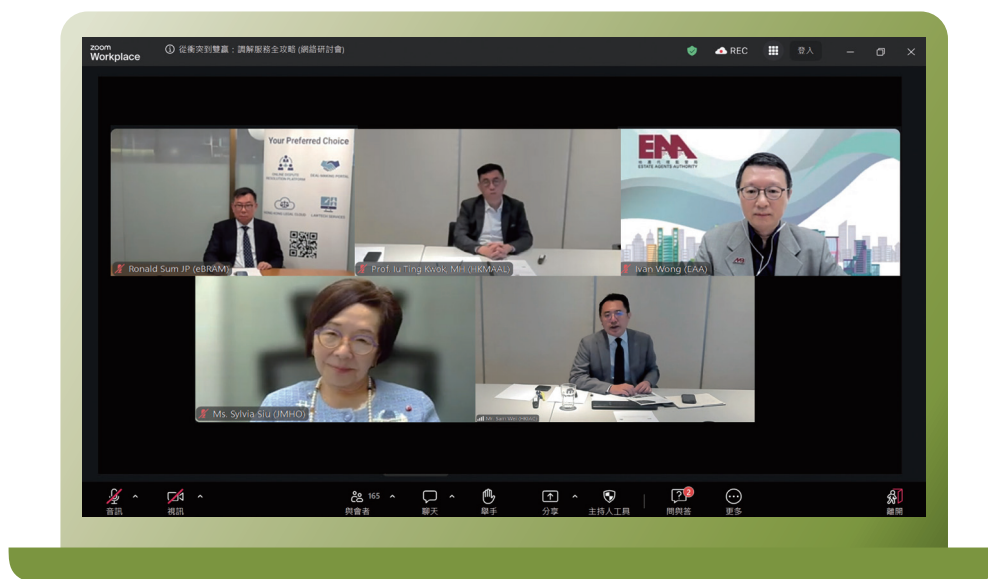
監管局期望透過是次研討會，提升業界對調解服務的專業認知，鼓勵地產代理在適當情況下善用調解機制處理糾紛，以協商方式化解爭議，促進各方有效溝通，達致互利共贏。

In support of the Hong Kong Government's initiative on promoting Hong Kong as a global mediation centre, the EAA organised a webinar titled "From Conflict to Mutual Benefit – A Comprehensive Guide to Mediation Services" on 18 June 2026 to promote to the trade the adoption of mediation services when dealing with disputes. The EAA invited Professor IU Ting-kwok, MH, Chairman of the Hong Kong Mediation Accreditation Association Limited; representative of eBRAM International Online Dispute Resolution Centre – Mr Ronald SUM, JP, Vice Chairman; representative of the Joint Mediation Helpline Office – Miss Sylvia SIU, JP, Chairlady; and representative of the Hong Kong International Arbitration Centre – Mr Sam WEI, Case Manager, as guest speakers to introduce Hong Kong's mediation system and discuss how mediation can effectively resolve disputes.

The webinar commenced with opening remarks by Mr Ivan WONG, Director of Services and Professional Development of the EAA. The first guest speaker, Professor IU introduced the role and functions of the Hong Kong Mediation Accreditation Association Limited and explained the concepts of mediation. He also compared mediation and court litigation in respect of procedures, costs, time, and confidentiality, enabling participants to better understand the advantages of adopting mediation as an alternative means to resolve disputes.

Mr Ronald SUM, Miss Sylvia SIU, and Mr Sam WEI then introduced the mediation services provided by their respective organisations and shared case examples, giving participants practical insights into the operation and application of Hong Kong's mediation framework.

The EAA hopes that the webinar will enhance the industry's understanding of mediation services and encourage practitioners to make appropriate use of mediation in resolving disputes. By facilitating settlement through negotiation, mediation helps promote effective communication between parties, supports the amicable resolution of conflicts, and achieves win-win outcomes.



上排左起：岑君毅律師，JP、姚定國教授，MH及王頌恩先生

下排左起：蕭詠儀律師，JP、魏重山先生

Top row, from left: Mr Ronald SUM, JP, Professor IU Ting-kwok, MH, and Mr Ivan WONG

Bottom row, from left: Miss Sylvia SIU, JP, Mr Sam WEI