

牌照及營業詳情説明書數目(截至**2024**年3月31日) **Number of Licences and Statements of** Particulars of Business (as at 31/3/2024)



20,974

營業員牌照 Salesperson's licence



地產代理(個人)牌照 Estate agent's licence (individual)





4,012

地產代理(公司)牌照 Estate agent's licence (company)

6,831

營業詳情説明書 Statement of particulars of business



考生人數(2023/24年度) Number of Examination Candidates (2023/24)



2,703 地產代理資格考試 Estate agents qualifying examination

3,373

營業員資格考試 Salespersons qualifying examination



投訴個案(2023/24年度) Number of Complaint Cases (2023/24)



201

開立的個案 Opened

316 已完成的個案* Completed*



*部分是往年接獲的個案,當中包括表面證據成立並轉介予紀律委員會 處理的個案,以及由投訴及行動部處理的表面證據不成立的個案。

* Some cases completed in the year were brought forward from previous years. The figures include cases with prima facie evidence referred to and dealt with by the Disciplinary Committee and cases without prima facie evidence disposed of by the Complaints and Enforcement Sections

巡查次數(2023/24年度)

Number of Compliance Inspections



725

一手樓盤銷售點* At first-sale sites*

810

地產代理商舖 At estate agency shops



1,186

有關反洗錢及反 恐怖分子資金籌集規定 About anti-money laundering/ counter-terrorist financing regulations

> 1,223 網上廣告

Online advertisements



* 包括樓盤所在處、樓盤銷售處及其附近。

* Includes the development sites, sales offices and vicinity areas.

被暫時吊銷/撤銷的牌照數目(2023/24年度) Number of Licences Suspended / Revoked (2023/24)



23

暫時吊銷 Suspended

> 37 撤銷 Revoked



持續專業進修活動的參與人次(2023/24年度) **Number of Enrolments in Continuing Professional Development Activities (2023/24)**



30,930