



牌照及營業詳情説明書數目(至2020年3月31日) Number of Licences and Statements of Particulars of Business (as at 31/3/2020)



21,237

營業員牌照 Salesperson's Licence

18,121

地產代理(個人)牌照 Estate Agent's Licence (individual)





3,802

地產代理(公司)牌照 Estate Agent's Licence (company)

6,952

營業詳情説明書 Statement of particulars of business



考生人數(2019/20年度)

**Number of Examination Candidates** (2019/20)



3,866

地產代理資格考試 Estate Agents Qualifying Examination

4,729

營業員資格考試 Salespersons Qualifying Examination



投訴個案(2019/20年度) Number of Complaint Cases (2019/20)



268

開立的個案 Opened

264

已完成的個案\* Completed\*



- \* 部分是往年接獲的個案,當中包括表面證據成立並轉介予紀律委員會 處理的個案,以及由投訴部及行動部處理的表面證據不成立的個案。
- \* Some cases completed in the year were brought forward from previous years. The figures include prima facie cases referred to and dealt with by the Disciplinary Committee and non-prima facie cases disposed of by the Complaints and Enforcement Sections.

巡查次數(2019/20年度)

**Number of Compliance Inspections** (2019/20)



727

一手樓盤銷售點\* At First-sale Sites\*

1,121

地產代理商舖 At Estate Agency Shops





666

反洗錢/反恐怖分子資金籌集抽查 Anti-Money Laundering/Counter-Terrorist Financing Inspections

689

網上廣告 Online Advertisements



412

網上物業平台 Online Property Portals

- 包括樓盤所在處、樓盤銷售處及其附近。
- \* Includes the development sites, sales offices and vicinity areas.

被暫時吊銷/撤銷的牌照數目(2019/20年度) Number of Licences Suspended / Revoked (2019/20)



14

暫時吊銷 Suspended

**57** 撤銷 Revoked



持續專業進修活動的參與人次(2019/20年度)
Number of Enrolments in Continuing
Professional Development Activities (2019/20)



26,002