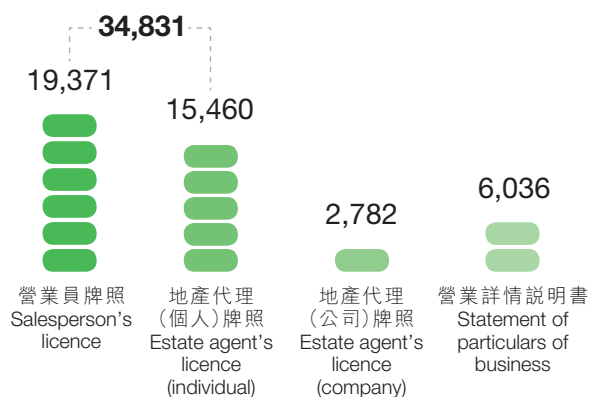


主要統計數字一覽

Key figures at a glance

牌照和營業詳情說明書數目(於2012年3月31日計算) Number of licences and statements of particulars of business as at 31/3/2012

個人牌照總數
Total number of individual licences



考生人數(2011/12年度) Number of examination candidates (2011/12)

總數
Total

18,258



投訴個案(2011/12年度) Number of complaint cases (2011/12)

498 ■ 接獲的個案 Received
538 ■ 已完成的個案* Completed*

總數
Total

1,036



- * 部分是往年接獲的個案，當中包括表面證據成立並轉介予紀律委員會處理的個案，以及表面證據不成立而由行動部處理的個案。
- * Some cases completed in a year were brought forward from previous years. The figures include prima facie cases referred to and dealt with by the Disciplinary Committee and non-prima facie cases disposed of by the Operations Division.

巡查次數(2011/12年度) Number of compliance inspections (2011/12)

1,100 ■ 一手樓盤* At first sale sites*
1,282 ■ 地產代理商舖 At estate agency shops
579 ■ 網上物業廣告 Online advertisements

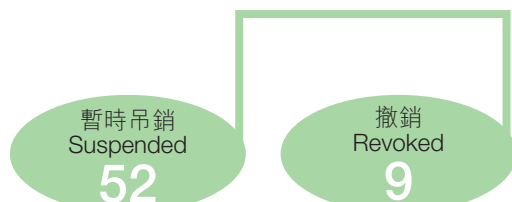
總數
Total

2,961



- * 包括樓盤所在處、樓盤銷售處及其附近。
- * Include the development sites, sales offices and vicinity areas.

被暫時吊銷/撤銷的牌照數目(2011/12年度) Number of licences suspended/revoked (2011/12)



持續專業進修活動的參與人次(2011/12年度) Number of enrolments in Continuing Professional Development activities (2011/12)

