

Racial Equality and Estate Agency Work (Webinar)

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**Training Officer (Ethnic Minorities Unit),
Equal Opportunities Commission**

Date: 15 September 2026 (Tuesday)

Time: 15:00 – 17:00

Platform: Zoom

Level: Basic

CPD Point: 2

Medium of Instruction: English

Course Material: English

Activity Category: Compliance and Effective Management

Subject: Laws Other than the Estate Agents Ordinance

Activity Highlights:

- What does the Race Discrimination Ordinance ("RDO") do?
- Responsibilities for estate agents as a service provider, an employer and an employee under the RDO
- Culture and customs of ethnic minorities
- Case studies
- Q&A session

Learning Outcome: Upon completion of the webinar, licensees will gain basic knowledge of the Race Discrimination Ordinance and the points to note in serving ethnic minorities clients.

Free admission. Target: All licensees

For licensees whose licences have been attached with a condition requiring them to attend and complete activities under the EAA CPD Scheme "Compliance and Effective Management" category by way of seminars or lectures only and thereby acquire a certain number of CPD points within a certain period of time ("CPD Condition"), please note that the CPD points acquired from any Webinars/Online Training Classes will **NOT be counted as fulfilling the above CPD Condition.**

I wish to make a reservation for the webinar on "Racial Equality and Estate Agency Work" to be held on 15 September 2026.

Name: _____ Licence Number: _____

Email: _____ (For seat confirmation purpose only)

Tel: _____ Date: _____

Personal Information Collection Statement

Personal data collected may be used for the purpose of conducting and verifying attendance at Continuing Professional Development Scheme activities, other directly related purpose (including publication of the list of awardees of CPD Attainment Symbol and/or Premium CPD Attainment Symbols on the website or in publications) or for enforcing and complying with the provisions of the Estate Agents Ordinance (Cap. 511). It is necessary for licensees to supply the data. If the data is not supplied, the application / declaration would not be processed. All data access and correction requests should be addressed to the Data Protection Officer of the Estate Agents Authority.

Please complete the form and fax to 2152 3600, or by e-mail: eaatraining@eaa.org.hk

Important Notes

1. Participants should read and observe the attached **Continuing Professional Development Scheme – Points to Note**.
2. This activity is conducted online. Participants need to download "Zoom Workplace" before the webinar. (Android: [click here](#) to download; IOS: [click here](#) to download; if you are using a computer, you can use the browser to join)
3. Participants will receive a written confirmation from the EAA by e-mail (the e-mail address which a licensee registered with the EAA) several days prior to the date of the webinar (Licensee can update his/her e-mail address or other contact information via the EAA's on-line e-Services. For details, please refer to the EAA website).
4. The meeting link will be released via the e-Service, participants need to log in to the e-Service on the webinar date by clicking the meeting link to join the webinar. For details, please refer to the Confirmation Email.
5. For more details of the requirements and calculations of the Certificate of Attainment and CPD Attainment Symbol, please refer to Sections 5, 7 & 9 of the Voluntary CPD Scheme Guidelines.
6. According to the CPD Scheme Guidelines (Voluntary Phase), no CPD points will be awarded for participating in a repeated CPD activity within a CPD period. In line with the CPD Scheme Guidelines (Mandatory – Phase I), an activity repeatedly attended within a period of 12 calendar months will not be counted CPD points the second time, regardless of whether they are conducted in different CPD Condition Periods.

Enquiry : 2111 2777 (Continuing Professional Development Scheme)

Continuing Professional Development Scheme

Points to Note

CPD activities are provided for valid licence holders only

The EAA CPD activities are only provided for those who hold a valid licence. Please ensure your licence **is valid** on the day of the activity, otherwise, no hyperlink for the webinar will be assigned. (Applications for the renewal of licence shall be made not more than three months and not less than one month prior to the expiration of the licence). The CPD point(s) earned will be cancelled if his/her licence is invalid on the day of the activity (e.g. licence expired).

Licences attached with a condition

For licensees whose licences have been attached with a condition requiring them to attend and complete activities under the EAA CPD Scheme “Compliance and Effective Management” category by way of **seminars or lectures** only and thereby acquire a certain number of CPD points within a certain period of time (“CPD Condition”), please note that the CPD points acquired from any **Webinars/Online Training Classes** will **NOT be counted** as fulfilling the above CPD Condition.

Reduction of CPD points

If a participant has not attended a webinar/online training class in full, the CPD points awarded shall be reduced. For example, if a webinar carries 3 CPD points, one CPD point will be deducted where a participant is absent for any reason from the activity for 15 minutes or more cumulatively and no CPD point will be awarded if so absent for over 1 hour.

There will be electronic voting (e-polling) during the webinar, participant needs to vote for attendance taking. If participant failed to vote, the EAA will deduct the CPD point(s) where appropriate.

Bad weather arrangement

If the Tropical Cyclone Warning Signal No.8 or above / Black Rainstorm Warning Signal is hoisted or likely to be hoisted at / after 6:30am (for morning activities) or at / after 12:00noon (for afternoon activities) as announced by the Hong Kong Observatory, the activity will be cancelled. The EAA would inform participants the alternative arrangement of the activity in due course.

(03.2021)