

## Circular

Circular No. 09-03 (CR)

- **Property Information Online service launched by the Rating and Valuation Department**
- **Property information such as saleable area, age and permitted occupation purposes of most residential units is provided**
- **The search fee is \$12 per property record**
- **The telephone-based Info-Hotline service will be discontinued after one month**

### Property Information Online Service

The Rating and Valuation Department (RVD) launched a new online service called Property Information Online (PIO) on 11 February 2009.

The PIO ([www.rvdpi.gov.hk](http://www.rvdpi.gov.hk)) provides the public, including the estate agency trade, with easy access to property information. In the initial phase, the PIO is providing property information such as the saleable area, age and permitted occupation purposes for about 1.5 million residential units, which cover almost all residential units in the territory except for village type houses. The online service is equipped with a bilingual search engine, which allows for searches of property records using five different paths.

The charge for acquiring the information for each property is HK\$12. Users can pay online with credit card or PPS. Frequent users can apply for a PIO subscriber account and settle their bills with deposits to their accounts. While the creation of such an account is free, there will be a monthly charge of HK\$25 for each account, which goes with one login ID, and HK\$10 for each additional login ID under the same account.

The PIO will be available around the clock, except for a short duration of about 10 minutes for daily system data update after mid-night.

More details of the PIO and application forms for subscriber accounts are available on the RVD website ([www.rvd.gov.hk](http://www.rvd.gov.hk)).

The existing telephone based Info-Hotline service will be run in parallel for about one month and will be discontinued afterwards.

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Holders of Statements of Particulars of Business  
 should bring this Circular to the attention of all staff  
 engaged in estate agency work