

統計數字 Statistics

牌照數目 (於2008年3月31日計算)

Number of licences (as at 31/3/2008)

11,717

營業員牌照 Salesperson's licence

10,371

地產代理(個人)牌照 Estate agent's licence (individual)

1,538

地產代理(公司)牌照 Estate agent's licence (company)

個人牌照總數
Total no. of
individual
licences

22,088

營業詳情說明書數目 (於2008年3月31日計算)

Number of statements of particulars of business (SPOBs) (as at 31/3/2008)

2,536*

有限公司 Limited companies

255

合夥經營 Partnerships

1,295

獨資經營 Sole proprietorships

總數
Total

4,086

*由1,538間有限公司經營 Operated by 1,538 company licensees

投訴及破產個案 (2008年1月1日至3月31日)

Complaints and bankruptcy cases (1/1/2008 – 31/3/2008)

接獲的投訴個案

Complaints cases received

163

接獲的破產個案

Bankruptcy cases received

27

已處理的投訴個案結果

Results of completed complaint cases

個案數目

No. of cases

其他 (例如獲得調解或投訴人撤回投訴等)

Others (e.g. resolved through mediation or the complainant withdrew the complaint)

30%

資料不足而終止調查

Insufficient information to pursue

12%

指稱成立

Substantiated

24%

指稱不成立

Unsubstantiated

34%

42

59

21

51

總數 Total

173*

* 部分是往年接獲的個案 Some cases were carried over from previous years

於2008年1月至3月，監管局共處理了25宗破產個案。

From January to March 2008, EAA completed 25 bankruptcy cases.

巡查 (2008年1月1日至3月31日)

Compliance inspections (1/1/2008 – 31/3/2008)

214

一手樓盤巡查次數

Number of compliance inspections at first-sale sites

98

代理商舖巡查次數

Number of compliance inspections at agency shops

11*

成立的違規個案

Number of substantiated non-compliance cases

237

於巡查一手樓盤時發出口頭勸喻的次數

Verbal advice issued during first-sale inspections

總數

Total

312

*部分是往年展開調查的個案 Some cases were carried over from previous years

紀律處分
Disciplinary actions

被暫時吊銷的牌照數目

 **3**

Number of licences suspended

被撤銷的牌照數目

 **0**

Number of licences revoked

考試及考試日期
Examination and date

參加人數

No. of candidates

合格率

Pass rate

地產代理資格考試，2008年2月21日

Estate Agents Qualifying Examination, 21 February 2008

 **447**
 **41.8%**

營業員資格考試，2008年2月21日

Salespersons Qualifying Examination, 22 February 2008

 **606**
 **15.3%**