

統計數字 Statistics

牌照數目 (於2009年12月31日計算)

Number of licences (as at 31/12/2009)

營業員牌照 Salesperson's licences	13,575
地產代理 (個人) 牌照 Estate agent's licences (individual)	+ 12,235
個人牌照總數 Total no. of individual licences	25,810
地產代理 (公司) 牌照 Estate agent's licences (company)	1,956

營業詳情說明書數目 (於2009年12月31日計算)

Number of statements of particulars of business (SPOBs)
(as at 31/12/2009)

總數 Total
4,660

合夥經營
Partnerships
260

獨資經營
Sole proprietorships
1,517

有限公司
Limited companies
2,883

接獲的投訴/破產個案數目 (2009年1月至12月)

Number of complaint / bankruptcy cases received (January to December 2009)

投訴個案 Complaint cases	672
破產個案 Bankruptcy cases	105

已處理的投訴個案結果* (2009年1月至12月)

Results of completed complaint cases* (January to December 2009)

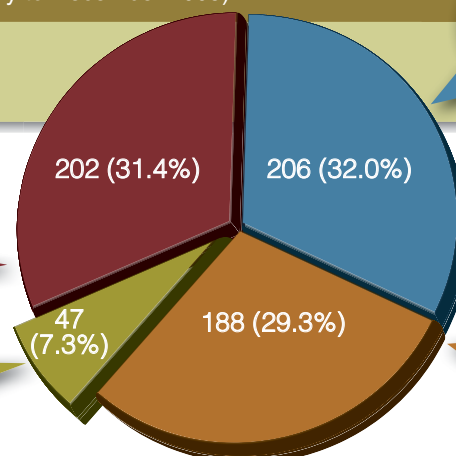
其他 (例如投訴人撤回投訴或由於被投訴人不再是持牌人而終止調查)
Others (e.g. cases withdrawn by the complainant or curtailed because the complaine was no longer a licensee)

資料不足
Insufficient information to pursue

指稱成立
Substantiated

總數 Total
643

指稱不成立
Unsubstantiated



已處理的破產個案數目 (2009年1月至12月)

Number of completed bankruptcy cases (January to December 2009)

104*

* 部分是往年接獲的個案
Some cases were carried over from previous years

巡查次數 (2009年1月至12月)

Number of compliance inspections (January to December 2009)

「一手」樓盤 First-sale sites	1,124
代理商舖 Agency shops	905
網上物業廣告 Online property advertisements	501

經巡查或抽查而發現並成立的違規個案 (2009年1月至12月)

67*

Number of substantiated non-compliance cases arising from inspections or spot checks (January to December 2009)

* 部分是往年接獲的個案
Some cases were carried over from previous years

紀律處分 (2009年1月至12月)

Disciplinary actions (January to December 2009)

被暫時吊銷的牌照數目 Number of licences suspended	32
被撤銷的牌照數目 Number of licences revoked	0

地產代理資格考試

Estate Agents Qualifying Examination

地產代理資格考試 Estate Agents Qualifying Examination	參加人數 No. of candidates	合格率 Pass rate
26/2/2009	535	61%
23/4/2009	732	41%
20/8/2009	1,543	70%
17/12/2009	1,755	45%
營業員資格考試 Salespersons Qualifying Examination	參加人數 No. of candidates	合格率 Pass rate
27/2/2009	371	67%
24/4/2009	498	66%
26/6/2009	1,044	57%
21/8/2009	1,215	67%
23/10/2009	1,558	64%
18/12/2009	1,347	56%

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