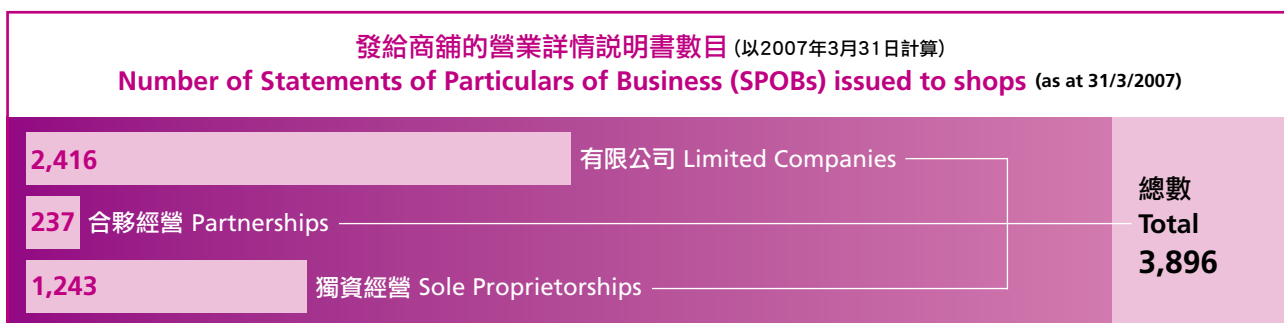
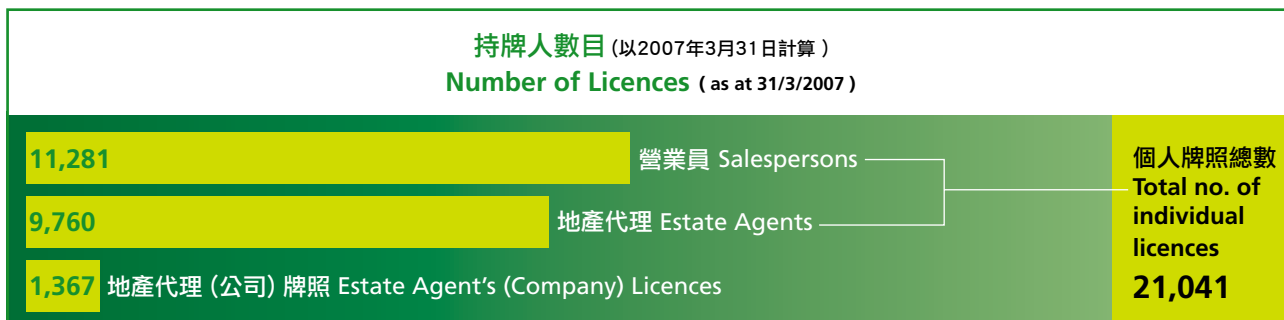
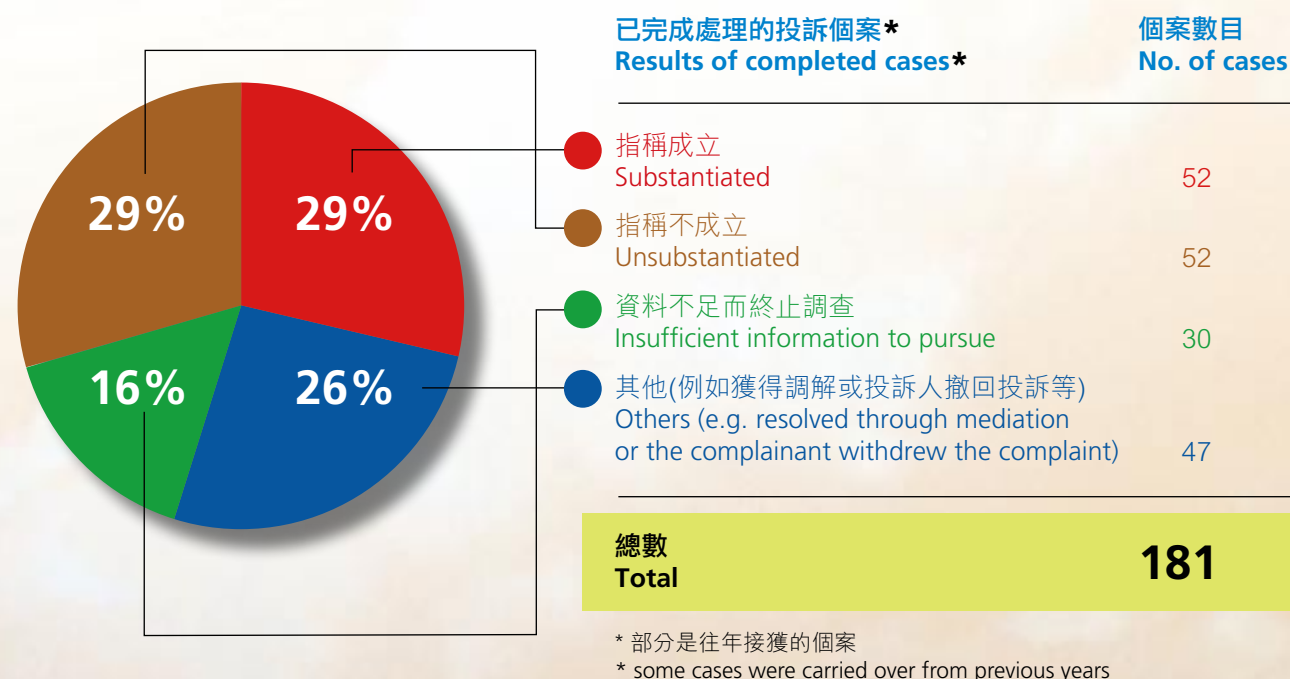


統計數字 Statistics



投訴及破產個案
Complaints and Bankruptcy Cases (1/1/2007 – 31/3/2007)

接獲的投訴個案 Complaint cases received	149	接獲的破產個案 Bankruptcy cases received	27
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於2007年1月至3月，監管局共完成處理了40宗破產個案。
From January to March 2007, EAA completed 40 bankruptcy cases.

巡查 Compliance Inspections (1/1/2007-31/3/2007)	
一手樓盤巡查次數 Number of compliance inspections at first-sale sites : 184	
代理商舖巡查次數 Number of compliance inspections at agency shops : 151	
總數 Total	335

成立的違規個案 Number of substantiated non-compliance cases	38*
* 部分是去年展開調查的個案 * some cases were carried over from the previous year	

於巡查一手樓盤時採取的行動 Actions taken during first-sale inspections	
口頭勸喻 Verbal advices	657
發出指導函 Advisory letters	19

紀律處分 Disciplinary Actions (1/1/2007 - 31/3/2007)			
被暫時吊銷的牌照數目 Number of licences suspended	9	被撤銷的牌照數目 Number of licences revoked	0

考試 Examinations		
考試 Examination	參加人數 No. of candidates	合格率 Pass rate
地產代理資格考試 · 2007年3月22日 Estate Agents Qualifying Examination, 22 March 2007	833	37.6%
營業員資格考試 · 2007年3月23日 Salespersons Qualifying Examination, 23 March 2007	1,108	46.6%