# **Estate Agents Authority**

# Supplementary Form for the Renewal of Statement of Particulars of Business (SPOB) Held by a Sole Proprietor

Please complete this form and submit it together with a completed Form 14 and a copy of a valid business registration certificate.

Name of business:  2. SPOB number:							
3. Application submission method:			For offi	cial use only			
☐ <b>In person</b> (or by representative) —		10	20				
Address: Room 2601, 26/F, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong							
■ <b>By post</b> - Address: 7/F, E-Trade Plaza, 24 Lee Chung Street, Chai	-						
		Tiong Kong					
4. Payment details: \$2,120 (12 months) \$4,140 (24 mo  Cash / EPS (Pay at any Circle K convenience store by producing application forms at the EAA office in Hopewell Centre CHEQUE No. (Cheque should be crossed * Applicant will be responsible for all the bank charges (if any) arises	ng the e (War ed and	nchai)) made payable to " <b>Es</b>	tate Agents Autho	rity".) *			
<ul> <li>5. Collection of the SPOB (If a choice is not indicated, the statement</li> <li>Send by ordinary mail</li> <li>Collect in person or by an authorized representative at the EAA Of</li> </ul>							
6. Preferred language of correspondence:   Chinese English	sh (If	a choice is not indicated	l, correspondence wil	l be in English.)			
7. Notification of appointment or termination of appointment of manager for the place of business specified in this application, please fill out			pinted or terminated	the appointment of a			
I hereby give the Estate Agents Authority notice that—							
I appointed (name of	manag	ger appointed) holde	er of estate agent	s's licence number			
E as a manager at the place of business specified in	this a	pplication on		(dd/mm/yyyy);			
and / or							
I terminated the appointment of (name of manager appointed) holder of estate agent's licence number E as a manager at the place of business specified in this application on							
(dd/mm/yyyy).	ness sp	becified in this application	cation on				
Note							
(1) Section 38(1)(a) of the Estate Agents Ordinance stipulates that: a of his offices (whether such offices are referred to as branch offic control of a manager appointed by him; a person so appointed mensure that such a person is the holder of an estate agent's licence of his offices.	es, su nust b	b-offices or otherwise an individual and	se) is under the eff the estate agent co	ective and separate oncerned must also			
(2) Section 40(3) of the Ordinance requires a licensed estate agent to notify, in the prescribed form, the Authority of the appointment of a manager or the termination of such appointment within 31 days of either of these events. The prescribed form may be downloaded from <a href="www.eaa.org.hk/practice/documents/form10.pdf">www.eaa.org.hk/practice/documents/form10.pdf</a> . If you have already filled out section 6 of this form for the appointment of a manager, then you do not need to fill out the said prescribed form. Otherwise, you must notify the Authority of the appointment within the specified period using the said prescribed form.							
(3) Any person not complying with the said requirements may be dis	sciplin	ed.					
	_ E-						
Date of Signing ** Name of Sole Proprietor (dd / mm / yyyy)		Licence No. of Sole Proprietor	;	Signature			
# (Note: Please fill in the date of signing this form. Incorrect date may	cause	the information pro	ovided invalid and	l delay in processing)			

# **Estate Agents Authority**

#### **Personal Information Collection Statement**

Personal data collected in this and subsequent licence applications are to be used for the purpose of processing the applications and may be subject to verification by the Estate Agents Authority from other sources. The personal data will also be used for the purpose of enforcing or complying with the provisions of the Estate Agents Ordinance (Cap.511), providing appropriate training to licensees and provision of information on matters concerning estate agency practice. The personal data may be transferred to relevant government departments and authorities (including the Hong Kong Police and the Independent Commission Against Corruption) in connection with the above purposes. You are reminded that your personal data to be provided to the Estate Agents Authority will be made available for public inspection, including (where applicable) in the provision of the reasons for decisions of inquiry hearings (whether publicised or not) in accordance with the policies prevailing from time to time. The personal data collected are necessary for the processing of licence applications and not providing them may result in the Authority being unable to process the applications. Applicants can access and correct their personal data by writing to the Data Protection Officer of the Estate Agents Authority.

#### Refund and/or cancellation of licence application

- (1) Once an application has been approved, no cancellation request will be accepted. Refund will only be made to those: (a) whose applications have been refused; (b) who have overpaid the required fees; (c) who cancel their applications before they are approved.
- (2) Where a refund is made, the refund will only be in the form of a crossed cheque payable to the applicant. In other words, a refund cheque will not be issued to a third party (except where the applicant is a bankrupt, then the cheque will be issued either to the applicant or to the trustee, depending on the instructions of the trustee).
- (3) Pursuant to section 5(2) of the Estate Agents (Licensing) Regulation, if for any reason a licence ceases to be valid, no part of any fee paid for the licence will be refunded.

## Performance pledge

- (1) If you have fully completed all application forms, submitted all required documents and paid the required fee, it will normally take 20 working days to have an application processed.
- (2) In any event, if the application is made in the prescribed manner (i.e. correct form duly completed and signed, fee fully paid, application made no more than 3 months and no less than 1 month prior to expiry of your statement), validity of your statement will not be interrupted.
- (3) If you do not hear from us after 20 working days, you may find out the status of your application by: calling our hotline at 2111 2777 (press 2, 2 after selecting language) or viewing our licence list at <a href="https://www.eaa.org.hk/search/index.html">www.eaa.org.hk/search/index.html</a>.

#### Communication between EAA and Licensee/Licence Applicant

With a view to facilitating communication and protecting the environment, the EAA will communicate with licensees and licence applicants via e-mail, mobile SMS/MMS or other electronic means in lieu of mailing where appropriate. Certain information on matters concerning estate agency practice (e.g. practice circulars) will **ONLY** be published on the EAA website and drawn to the attention of licensees by electronic means. If you do not wish to receive notices electronically, please let us know or log in your e-Services account <a href="www.eaa.org.hk/eServicesEng.htm">www.eaa.org.hk/eServicesEng.htm</a> and manage your subscription preferences. Licensees should visit the EAA website <a href="www.eaa.org.hk">www.eaa.org.hk</a> regularly to obtain such information and familiarize themselves with any requirement which is applicable to them. The EAA will not provide printed copy of such information which is already published on its website. <a href="Licence applicants">Licence applicants</a> who have provided an email address will be notified of the approval in advance.

#### Notes

The fact that your application and payment are accepted (including your cheque being encashed) does not mean that a licence or a statement of particulars of business will necessarily be granted to you or your licence or statement will necessarily be renewed. A licence or a statement will only be granted or renewed if you meet all the licensing requirements under the Estate Agents Ordinance.

Dec 2025

**FORM 14** 

## **ESTATE AGENTS AUTHORITY** APPLICATION FOR RENEWAL OF STATEMENT OF PARTICULARS OF BUSINESS

**FORM 14** 

Section 55(1)(c) of the Estate Agents Ordinance (Cap. 511) makes it an offence punishable by a fine at level 6 and/or imprisonment for 1 year on conviction upon indictment or by a fine at level 5 and/or imprisonment for 6 months on summary conviction if a person makes any false or misleading statement or furnishes any false or misleading information in connection with an application for the grant or renewal of a licence.

Note: 1) This application forms part of the application for the renewal of estate agent's licence

- 2) For a company that applies for the renewal of a Statement of Particulars of Business, this form has to be completed by a representative of the company. The representative must be in effective control of the company's estate agency business and he has to be a licensed estate agent.
- 3) For a sole proprietorship that applies for the renewal of a Statement of Particulars of Business, this form has to be completed by the sole proprietor and he must be a licensed estate agent.

has t		te agent. In addition				to be completed by a partner and he submit a Section B of this form.	
6) * De	elete as appropriate	<b>e.</b>					
	of Licence app		12 month	ns	24 month	S	
Section A	Particulars of	Business					
Nature of Busin	iess	Sole Prop	rietorship		Partnership	<ul><li>Company Branch</li></ul>	
Statement of Part Business No.	ticulars of						
Expiry Date (Di	D/MM/YYYY)						
Applicant's Ind Company Licen							
Expiry Date (Di	D/MM/YYYY)						
H.K.I.D. Card / Travel Docume Certificate of Inc							
Number of Part Partnership	ners in the						
Nature of the Pl	ace of Business	Principal	Office		Branch Office		
Business Name	in English (as sl	hown in Business l	Registration C	Certificate)			
Business Name	in Chinese (as s	hown in Business	Registration (	Certificate)			
Business Regist	tration No.			Expiry D	Date (DD/MM/YYYY	)	
For the following particulars, applicants only need to provide the information that is <u>DIFFERENT</u> from application last filed.							
Address of Plac	ee of Business						
Flat/Room	!	Floor	Block		Name of	Building/Estate	
						HK / KLN / NT*	
Numbe	er and Name of S	Street		Distr	ict		
Telephone No.		Fax No.			Email Address		
information is	FULL, COMPL		to the best of	of my knov	vledge and belief and	declare that all the foregoing I authorize the Estate Agents	
Date (DD/MM/Y		Name of <del>Represen</del> Sole Proprietor / <del>P.</del> (in BLOCK LETT	<del>artner</del> *	of	nt's Licence (Individual) N <del>Representative</del> / Proprietor / <del>Partner</del> *	o. Authorized Signature and Company Chop	

# Anti-Money Laundering ("AML") and Counter-Terrorist Financing ("CTF") Self-assessment Form

Please return the completed form together with the company license renewal application to the EAA. For sole proprietorship or partnership, please return it to the EAA together with the application for renewal of the Statement of Particulars of Business (SPOB). If you have more than one branch, you only need to complete one form.

(This form can also be returned by fax or email)

Fax no.: 2598 9500 Email address: <u>enforcement@eaa.org.hk</u>

Enquiry hotline: 3842 9799

(若需要此表格的中文版本,請以傳真或電郵聯絡監管局。)

- This form assists estate agency companies in conducting self-assessment on AML and CTF matters. The EAA will, with reference to the information provided, update the assessment on the risk classification for each estate agency company.
- The information collected from estate agency companies will be used only for risk assessment purposes. The EAA will not disclose any information of particular companies / individuals to a third party, unless such use, disclosure or transfer is permitted or required by law.
- This form is to be completed by the responsible person (or his/her representative) of each estate agency company. If estate agency companies do not provide the required information in a timely manner, it may affect the EAA's assessment on their risk classification and thus the EAA may enhance its supervision and inspection to those companies.
- EAA reminds that pursuant to paragraph 2.18 of the Practice Circular No. 23-01 (CR), licensees are required to co-operate with the EAA in pursuit of its duties and must forthwith, upon the EAA's request, provide it with the risk assessment information and the records and documents in relation to their compliance with the AML/CTF requirements. Besides, pursuant to section 55(1)(j) of the Estate Agents Ordinance, any person who, without reasonable excuse, obstructs the EAA or any person in the exercise or performance of any of its or his functions commits an offence.
- This form is not intended to imply a single set of universally applicable measures, nor should it be construed as a guide to assist estate agency companies in fulfilling their obligations. Where necessary, estate agency companies should seek independent advice from relevant professionals on compliance with the legal and regulatory requirements.

Company name:	
Company licence no. or SPOB no. :	
Name of the person filling this form:	Job title:
Licence no. of the person filling this form:	
Signed by the person filling the form and company chop:	
Date of filling this form:	

# Part 1: Company Profile

1.	Ou	r company is operated						
		in the form of a sole proprietorship						
		in the form of a partnership						
		withpartners,						
		of whichpartners holding estate agent's licences						
		in the form of a limited company						
		with directors.						
		of whichdirectors holding estate agent's licences.						
2.	Ou	r company's current organizational structure in Hong Kong:						
	a.	Total number of business locations (including all branch offices) (i.e. total						
		number of SPOBs):						
	h	Total number of staff (including the employer and all staff in branch offices):						
	υ.	Total number of start (including the employer and all start in brailer offices).						
	c.	Following b. above, among all the staff, the number of staff holding						
		S-licence:; E-licence:; total no. of licensees:						
	d.	Our company has branch office(s) outside Hong Kong:						
		□ Yes □ No						
		If yes, please state the country(ies) or region(s) where the branch office(s) are						
		located:						
_								
3.		r company has connection with another company(ies) outside Hong Kong:						
		Yes □ No						
	•	yes,						
	(i)	Provide details:						
	(ii)	Any real estate business cooperation with the company(ies)						
	(11)	☐ Yes ☐ No						
		If yes, provide details:						
		J, F						

## Part 2: Property Transactions

4.	Since the date of filling this form, in the past 12 months, the sale and purchase
	property transactions handled by our company are as follows:

a.	The total number of sale and purchase property transactions handled by our
	company (including all branch offices) is :

(If the answer is "Nil", please proceed to complete Part 3.)

b. The types of properties involved in the sale and purchase property transactions in the past 12 months are distributed as follows:

Types of property:	Percentage distribution of the number of transactions (%):
☐ 1st hand residential properties	%
☐ 2nd hand residential properties	%
☐ Industrial buildings	%
☐ Office buildings	%
☐ Overseas properties	%
□ Land	%
☐ Car parking spaces	%
□ Shops	%
☐ Others ( please specify ) :	%
	100%

c. The transaction amounts (in Hong Kong dollars) involved in the sale and purchase property transactions in the past 12 months are distributed as follows:

Transaction amount:	Percentage distribution of the			
	number of transactions (%):			
☐ Below 5M	%			
☐ 5M or above but less than 10M	%			
☐ 10M or above but less than 20M	%			
□ 20M or above but less than 50M	%			

□ 50M or above but less than 100M	%
☐ 100M or above but less than 500M	%
□ 500M or above	%
	100%

d.	Our	clients	paid	initial	deposits	by	<u>cash</u>	in	some	of	the	sale	and	purch	ıase
	prop	erty trai	nsacti	ons in	the past 1	2 m	onths	:							

☐ Yes	□ No
If ves.	

(i) The number of such transactions:

(ii) The amount of the cash paid as initial deposit in each of such transactions:

(Please state the respective amount of the cash paid as initial deposit for each of such transactions):

e. The types of clients involved in the sale and purchase property transactions in the past 12 months are distributed as follows:

Types of clients:	Percentage distribution of the number of transactions (%):
Individuals holding HKID cards	%
Individuals holding Chinese Mainland identity documents	%
Individuals holding overseas (neither HK nor Chinese Mainland) identity documents	%
Limited companies registered in Hong Kong	%
Limited companies registered in Chinese Mainland	%
Limited companies registered in overseas (neither in Hong Kong nor Chinese Mainland)	%
Trust set up in Hong Kong	%
Trust set up in Chinese Mainland	%
Trust set up in overseas (neither in Hong Kong nor Chinese Mainland)	%

		Others, please specify:			%			
				100%	ó			
	f.	Non-local clients or non-local propertic companies outside Hong Kong amort transactions in the past 12 months:  Yes No If yes, please state the number of referrations which the company(ies) outside Hong Kong	ng the sale and pure	chase pro	perty			
<u>Pa</u>	rt 3:	AML/CTF Compliance Work						
5.		fulfill the AML/CTF compliance requires are as follows:  Our company has formulated policies an with the AML/CTF requirements:  □ Yes □ No	-	_				
	b.	Our company has inspected and monited AML/CTF requirements:  ☐ Yes ☐ No	ored our staff's compl	iance wit	th the			
	c. Our company has taken reasonable measures on customer due di identifying and verifying the identities of our clients and the benefit and such measures include:							
		and such measures include.		Yes	No			
		For individual clients, inspect and me staff have collected the identity information copies of the identity documents of or beneficial owners	nation and obtained					
				Yes	No			
		For corporate clients, inspect and m staff have:						
		<ul> <li>(i) conducted company search a Registry and obtained records search;</li> </ul>	-					
		(ii) collected the identity informa	tion and obtained					

	copies of the identity documents of the representatives of the corporate clients;						
	(iii) collected the identity information and obtained copies of the identity documents of the beneficial owners of the corporate clients.						
d.	Our company has kept all necessary and sufficient records of our clie those relevant records in relation to their transactions, including:						
		Yes	No				
	(i) the originals or copies of documents and related records obtained when identifying and verifying						
	clients and the beneficial owners;  (ii) the originals or copies of documents or related records of each sale and purchase property transaction.						
e.	Our company has installed equipment (such as computers, memory for keeping clients' records obtained from the customer due diligent    Yes   No						
f.	Our company has (i) AML/CTF Compliance Officer (CO) and Laundering Reporting Officer (MLRO):  □ CO only	(ii) M	oney				
	☐ MLRO only						
	☐ Both CO and MLRO						
	□ No CO nor MLRO						
	If "Both CO and MLRO" is chosen in item (f), is the MLRO						
	the same person as the CO (please provide their respective names and job titles):						
	If "No CO nor MLRO" is chosen in item (f), who is responsible AML/CTF compliance matters and who takes the role to suspicious transactions (please provide their respective names artitles):	report					

g.	suspicious transaction reports to MLRO or through to the Joint Financial Intelligence Unit (JFIU):  Yes  No			e		
h.	In the past 12 months, our company has provided int to our staff:  ☐ Yes ☐ No	ernal t	trainin	g on ML/CTF		
i.	In the past 12 months, apart from internal training, of for our staff to attend other training on AML/CTF:  ☐ Yes ☐ No	our co	mpany	has arranged		
j.	In the past 12 months, our company, in order to meet the requirements stipulated under Anti-Money Laundering and Counter-Terrorist Financing Ordinance (Cap.615), has carried Enhanced Customer Due Diligence measures when dealing with situations of high AML/CTF risk:					
k.	In the past 12 months, our company has developed no business practices or use of new or developing technopre-existing services.  ☐ Yes ☐ No	-				
	If "Yes" is chosen in item (k) above, our compathe ML/TF risks that may arise out of the said item  ☐ Yes ☐ No	-	ider	ntified and assess	sec	
1.	In the past 12 months, when dealing with the sale and purchase property transactions, our company has come across the following situations:					
		Yes	No	If yes, no. of such transactions:		
	i. Big discrepancy between market price and transaction price					
	ii. Exceptionally short completion time for the transaction					

iii. Large amount of cash involved in the transaction			
iv. Unknown source of funds			
v. Direct funds flow between buyer and seller without routing through lawyers			
vi. Buying without property viewing (though possible)			
vii. Payments of monies by a third party apparently unconnected with the Buyer / Seller			
viii. Proceeds from the property sales sent to unknown third party or high risk jurisdiction			
ix. Payments of multiple small amounts from various sources to avoid thresholds imposed by overseas authorities			
x. Unreasonably generous commission to agent(s)			
xi. Frequent sale and purchase of same property among related parties, with inexplicable changes in value, or within a short period of time			
xii. Purchase / resell / exchange of multiple properties			
xiii. Estate agent asked to temporarily hold a big sum of money and then to refund it back to the client or to a different account			
When the answer to any of the above is "Yes", our	third party or high risk jurisdiction  of multiple small amounts from purces to avoid thresholds imposed as authorities ably generous commission to  sale and purchase of same among related parties, with ble changes in value, or within a od of time  / resell / exchange of multiple shoney and then to refund it back to		

When the answer to any of the above is "Yes", our company has taken the following steps to mitigate the AML/CTF risks:

m. In the past 12 months, when dealing with the sale and purchase property transactions, our company has come across the following situations in relation to our clients:

	Yes	No	If yes,
			no. of such transactions:
i. Reluctant to provide details of identity			
ii. Providing fake identity document(s)			
iii. No face-to-face meeting between estate agent(s) and Buyer / Seller			
iv. Purchasing power NOT commensurate with level of income or age or background			
v. Buyer / Seller negotiate with estate agent(s) through a third party			
vi. Buyer and the Seller know each other but engage estate agent(s) to complete the sale and purchase without good reasons			
vii. Use of complex layering structure (e.g. trusts, offshore arrangements, multiple companies) to hide ownership			
viii. Transactions handled by a third party (e.g. under power of attorney) without providing details of the client			
ix. Unknown third party appears at a later stage			
x. Holds public positions / from locations that carry high exposure to possibility of corruption, e.g. Politically Exposed Persons			
xi. Subject to financial sanctions			
xii. Suspected terrorist			
xiii. Providing/ has provided any services which may be connected to weapons of mass destruction.			

xiv.	Non-Hong Kong residents (e.g. customer neither holds a Hong Kong identity card nor					
	speak local language) and payments of					
	deposits are remitted from bank accounts in a jurisdiction other than Hong Kong					
	a junious out than 110 ng 110 ng					
When	When the answer to any of the above is "Yes", our company has taken the					
	ing steps to mitigate the AML/CTF risks:		-r <i>j</i>			
10110 W	ing steps to intigate the AWIL/CTT Tisks.					
In the	the past 12 months, our company has reported suspicious transactions to the					
JFIU:		•				
☐ Yes	□ No					
If yes:						
•						
(i)	The number of reports made:					
(ii)	Reasons for arousing suspicion:					
` /						
	END					

## Anti-Money Laundering and Counter-Terrorist Financing Self-assessment Form

## Questions and Answers (Q&As)

1. The Form covers information in relation to our company's business situations. Is such information directly related to the AML/CTF risk classification for our company? Can our company not provide such information?

Answer: The information is directly related to the risk classification, so providing such information is necessary.

When conducting the assessment on the risk classification for each estate agency company, the EAA will consider a number of factors, including its market penetration, the scope and nature of its business, the property transactions its handles etc., and each question in the Form carries a score for facilitating the risk classification. Therefore, estate agency companies have to provide information on each question, including information about their businesses, etc., so that the EAA can, with reference to the information provided, update the assessment on the risk classification for each estate agency company. The information collected from each estate agency company will be used only for risk assessment purposes. The EAA will not disclose any information of particular companies / individuals to a third party.

2. The Form covers a lot of information. As our company does not have a system to store all relevant information, can our company not provide information on some of the questions in the Form?

Answer: No.

As aforementioned, when conducting the assessment on the risk classification for each estate agency company, the EAA will consider a number of factors and each question in the Form carries a score for facilitating the risk classification. Therefore, estate agency companies have to provide information on each question. However, if estate agency companies have difficulties in providing detailed data in a certain area, it will suffice so long as the information provided in the relevant questions of

the Form is based on the companies' real situations.

3. Our company has limited resources. We need extra resources and time to complete the Form. Therefore, can our company not submit the Form every time when renewing its licence?

Answer: No.

This Form assists estate agency companies in conducting self-assessment on AML and CTF matters. The EAA will, with reference to the information provided, update the assessment on the risk classification for each estate agency company. If estate agency companies do not provide the required information by submitting the Form every time when they renew their licences, it may affect the EAA's assessment on their risk classification and thus the EAA may enhance its supervision and inspection to those companies.

4. What is the meaning of "connection" in question 3 of the Form?

Answer: "Connection" in that question refers to any connection in relation to management, operation, and/or business, such as whether your company is a branch of a company outside Hong Kong, whether your company and a company outside Hong Kong belong to the same group, whether your company and a company outside Hong Kong share the same business name, whether your company and a company outside Hong Kong refer customers to each other and/or share customer information, etc.

5. What will be regarded as "exceptionally short" in question 5 1 ii of the Form?

Answer: The time required for completing a property transaction depends on the mutual agreement between the purchaser and the vendor, the unique nature of the property and the market situations, etc. However, in a property transaction, solicitors need time to review and check title documents. In general, if the time taken from signing the provisional agreement for sale and purchase to the completion of the transaction is within one month, it can be regarded as "exceptionally short".