

考試 Examination

營業員資格考試 (電腦應考模式)
Salespersons Qualifying Examination
(Computer-based)



參加人數 No. of candidates 合格率 Pass rate

考試日期 Examination date 05/2023

168 **17%**

營業員資格考試 (筆試應考模式)
Salespersons Qualifying Examination
(Paper-based)



參加人數 No. of candidates 合格率 Pass rate

考試日期 Examination date 03/2023

678 **32%**

地產代理資格考試 (筆試應考模式)
Estate Agents Qualifying Examination
(Paper-based)



參加人數 No. of candidates 合格率 Pass rate

考試日期 Examination date 05/2023

827 **17%**

牌照數目 (截至2023年5月31日)

Number of licences (As at 31/5/2023)

營業員牌照
Salesperson's Licence



22,144

地產代理(個人)牌照
Estate Agent's
Licence (Individual)



18,819

個人牌照總和
Total no. of
Individual Licences



40,963

地產代理(公司)牌照
Estate Agent's Licence
(Company)



3,969

營業詳情說明書 (截至2023年5月31日)

Number of statements of particulars of business (As at 31/5/2023)

合夥經營
Partnerships



163

獨資經營
Sole proprietorships



1,491

有限公司
Limited companies



5,405

總數 Total



7,059

開立的投訴個案宗數 (2023年1月至5月)

Number of complaint cases opened
(January to May 2023)

57



已處理的投訴個案結果* (2023年1月至5月)

Results of completed complaint cases* (January to May 2023)



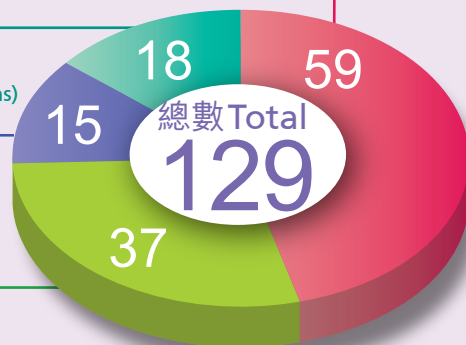
其他(例如投訴人撤回投訴或
因其他原因而終止調查)

Others (include cases
withdrawn or closed
because of other reasons)

資料不足
Insufficient
information to
pursue

指稱不成立
Unsubstantiated

指稱成立
Substantiated

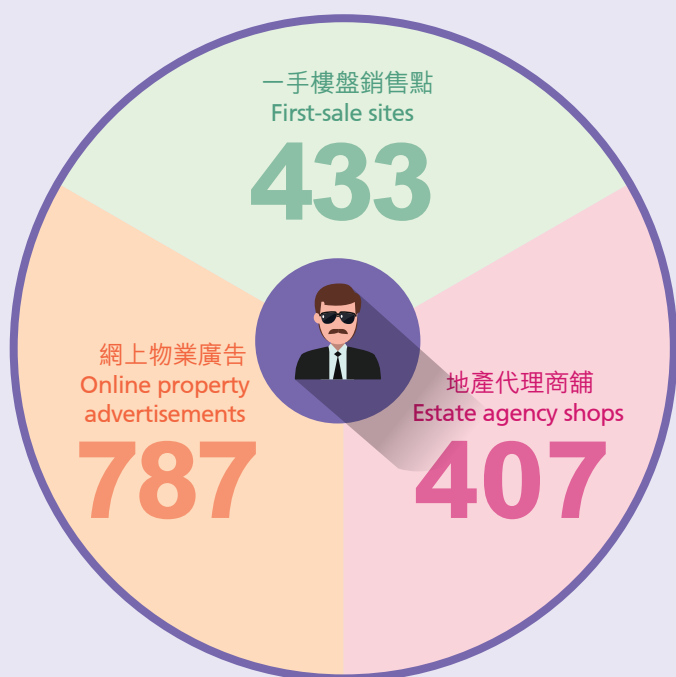


* 部分是往年接獲的個案
Some cases were carried over from previous years

巡查次數 (2023年1月至5月)

Number of compliance inspections

(January to May 2023)



巡查發現主動調查的個案 (2023年1月至5月)

Number of cases arising from self-initiated investigations during inspections

(January to May 2023)

主動調查的個案
Cases arising from self-initiated investigations

42

主動調查而指稱成立的個案*
Cases completed from self-initiated investigations and were substantiated*

53

* 部分是往年展開調查的個案
Some cases were carried over from previous years



向持牌人或前持牌人採取的行動* (2023年1月至5月)

Actions taken against licensees or ex-licensees* (January to May 2023)

有關的持牌人或前持牌人人數
No of licensees or ex-licensees



148

行動
Actions Taken



訓誡/譴責
Admonishment/ reprimand
101

罰款
Fine
84

於牌照附加/更改條件
Attachment/ alteration of conditions to licence
69

暫時吊銷牌照
Suspension
8

撤銷牌照
Revocation
13#

* 以上行動是根據《地產代理條例》所賦予的權力而採取的。當中部分行動屬紀律性質，其他則是由牌照委員會裁定的，包括在批出牌照時在牌照上附加條件。部分是往年接獲的個案。
These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions were disciplinary in nature whereas others were decided by the Licensing Committee which actions included the attachment of conditions to licences upon issuance. Some cases were carried over from previous years.

這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。
These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer met the relevant licensing requirements.