

## 監管局回顧 2022年上半年工作 及簡介下半年工作重點

The EAA reviews its work in the first half of 2022 and introduces its initiatives for the second half



監管局前主席廖玉玲太平紳士（右）及行政總裁韓婉萍女士（左）於新聞發布會上回顧局方在2022年上半年的工作，並簡介下半年的工作重點。

EAA former Chairman Ms Elaine LIU, JP (right) and Chief Executive Officer Ms Ruby HON (left) review the EAA's work in the first half of 2022 and introduce its initiatives for the second half in the press conference.

監管局於2022年7月21日恢復舉行實體新聞發布會，以回顧局方2022年上半年的工作概況，並簡介下半年的工作重點。

受到第五波疫情影響，部分資格考試被取消，導致考生人數大幅下跌。另外，實體巡查次數雖然有所減少，但因應網上廣告愈來愈普及，局方增加了網上廣告的抽查次數。

另一方面，監管局接獲的整體投訴個案亦有所減少。局方上半年共接獲106宗投訴個案，較去年同期大減45%。當中只有11宗涉及境外物業的投訴，同樣錄得明顯按年跌幅。

踏入2022下半年，監管局會繼續加強整體規管工作，並致力推動消費者教育，特別是提醒公眾有關購買境外物業的風險。

The EAA resumed a face-to-face format for holding a press conference on 21 July 2022 to review the EAA's work in the first half of 2022 and introduced its initiatives for the second half.

Due to the fifth wave of the pandemic, the number of candidates recorded a sharp decrease as a few qualifying examinations were cancelled. Despite a reduction of physical inspection checks, the EAA has enhanced its online inspections due to the rising popularity of online advertisements in recent years.

On the other hand, the number of complaints received by the EAA have shown a decline. A total of 106 cases were received during the first half of 2022, a sharp decrease of 45% compared to the same period of last year. Only 11 cases were about properties situated outside Hong Kong, which also reflected a sharp year-on-year decrease.

Stepping into the second half of 2022, the EAA will continue to strengthen its overall regulatory work, while increasing its efforts in consumer education. In particular, on the issue of purchasing properties situated outside Hong Kong, the EAA will further publicise the associated risks to consumers.