

考試 Examination

營業員資格考試（電腦應考模式）
Salespersons Qualifying Examination
(Computer-based)

參加人數 No. of candidates 合格率 Pass rate

考試日期 Examination date 09/2022

176 38%

考試日期 Examination date 10/2022

170 34%

營業員資格考試（筆試應考模式）
Salespersons Qualifying Examination
(Paper-based)

參加人數 No. of candidates 合格率 Pass rate

考試日期 Examination date 09/2022

1,024 22%

地產代理資格考試（筆試應考模式）
Estate Agents Qualifying Examination
(Paper-based)

參加人數 No. of candidates 合格率 Pass rate

考試日期 Examination date 11/2022

1,116 32%

牌照數目 (截至2022年11月30日)

Number of licences (As at 30/11/2022)

營業員牌照
Salesperson's Licence

22,380

地產代理(個人)牌照
Estate Agent's
Licence (Individual)

18,859

個人牌照總和
Total no. of
Individual Licences

41,239

地產代理(公司)牌照
Estate Agent's Licence
(Company)

3,941

營業詳情說明書 (截至2022年11月30日)

Number of statements of particulars
of business (As at 30/11/2022)合夥經營
Partnerships

164

獨資經營
Sole proprietorships

1,526

有限公司
Limited companies

5,477

總數 Total



7,167

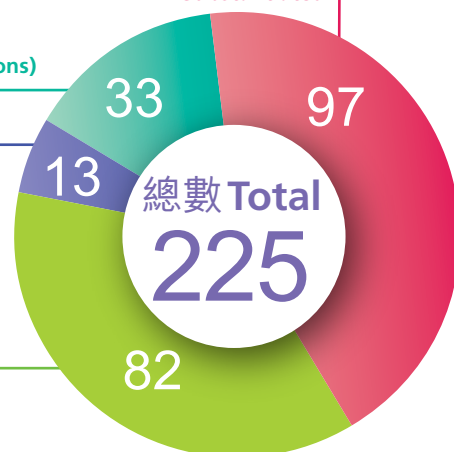
開立的投訴個案宗數 (2022年1月至11月)

Number of complaint cases opened
(January to November 2022)

250



已處理的投訴個案結果* (2022年1月至11月)

Results of completed complaint
cases* (January to November 2022)其他(例如投訴人撤回投訴或
因其他原因而終止調查)
Others (include cases
withdrawn or closed
because of other reasons)指稱成立
Substantiated資料不足
Insufficient
information to
pursue指稱不成立
Unsubstantiated* 部分是往年接獲的個案
Some cases were carried over from previous years

巡查次數 (2022年1月至11月)

Number of compliance inspections

(January to November 2022)



巡查發現主動調查的個案 (2022年1月至11月)

Number of cases arising from self-initiated investigations during inspections

(January to November 2022)

主動調查的個案

Cases arising from self-initiated investigations

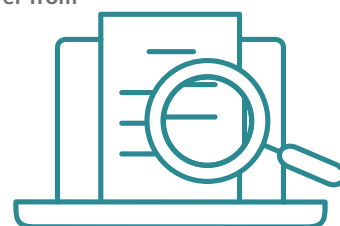
105

主動調查而指稱成立的個案*

Cases completed from self-initiated investigations and were substantiated*

105

* 部分是往年展開調查的個案
Some cases were carried over from previous years



向持牌人或前持牌人採取的行動* (2022年1月至11月)

Actions taken against licensees or ex-licensees* (January to November 2022)

有關的持牌人或前持牌人人數
No of licensees or ex-licensees

373

行動
Actions Taken訓誡/譴責
Admonishment/ reprimand

259

罰款
Fine

215

於牌照附加/更改條件
Attachment/ alteration of conditions to licence

159

暫時吊銷牌照
Suspension

13

撤銷牌照
Revocation41[#]

* 以上行動是根據《地產代理條例》所賦予的權力而採取的。當中部分行動屬紀律性質，其他則是由牌照委員會裁定的，包括在批出牌照時在牌照上附加條件。部分是往年接獲的個案。

* These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions were disciplinary in nature whereas others were decided by the Licensing Committee which actions included the attachment of conditions to licences upon issuance. Some cases were carried over from previous years.

這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。

These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer met the relevant licensing requirements.