

考試 Examinations

營業員資格考試（電腦應考模式） Salespersons Qualifying Examination (Computer-based)	
參加人數 No. of candidates	合格率 Pass rate
考試日期 Examination date 5/2021	
92	32.6%

營業員資格考試（筆試應考模式） Salespersons Qualifying Examination (Paper-based)	
參加人數 No. of candidates	合格率 Pass rate
考試日期 Examination date 3/2021	
659	38.4%

地產代理資格考試 Estate Agents Qualifying Examination	
參加人數 No. of candidates	合格率 Pass rate
考試日期 Examination date 5/2021	
1,218	15.3%

牌照數目 (截至2021年5月31日)

Number of licences (As at 31/5/2021)

營業員牌照 Salesperson's Licence	22,586
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地產代理(個人)牌照 Estate Agent's Licence (Individual)	18,348
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個人牌照總和 Total no. of Individual Licences	40,934
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地產代理(公司)牌照 Estate Agent's Licence (Company)	3,900
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營業詳情說明書 (截至2021年5月31日)

Number of statements of particulars of business (As at 31/5/2021)

合夥經營 Partnerships	166
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獨資經營 Sole proprietorships	1,558
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有限公司 Limited companies	5,346
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總數 Total	7,070
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開立的投訴 (2021年1月至5月)

Number of complaint cases opened (January to May 2021)

153

已處理的投訴個案結果* (2021年1月至5月)

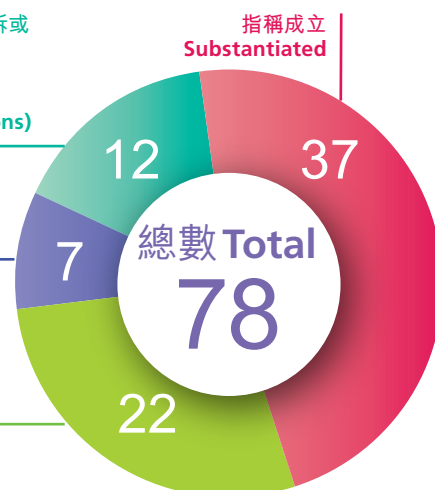
Results of completed complaint cases* (January to May 2021)

其他(例如投訴人撤回投訴或因其他原因而終止調查)
Others (include cases withdrawn or closed because of other reasons)

資料不足
Insufficient information to pursue

指稱不成立
Unsubstantiated

* 部分是往年接獲的個案
Some cases were carried over from previous years



巡查次數 (2021年1月至5月)

Number of compliance inspections

(January to May 2021)



巡查發現主動調查的個案 (2021年1月至5月)

Number of cases arising from self-initiated investigations during inspections

(January to May 2021)

主動調查的個案
Cases arising from
self-initiated investigations

52

主動調查而指稱成立的個案*
Cases completed from
self-initiated investigations and
were substantiated*

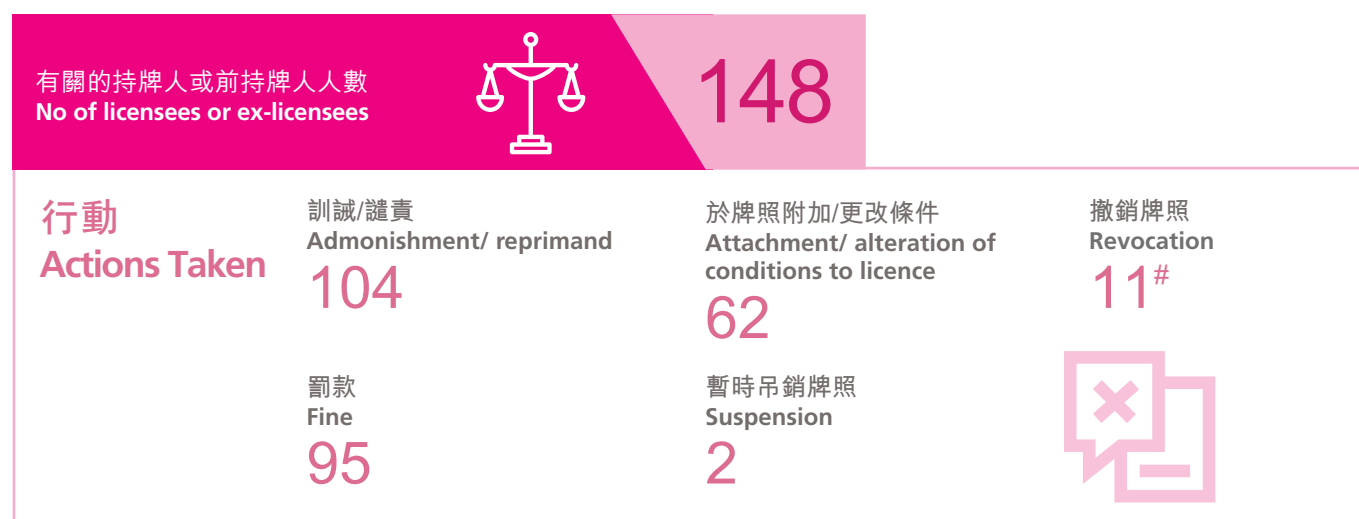
59

* 部分是往年展開調查的個案
Some cases were carried over from
previous years



向持牌人或前持牌人採取的行動* (2021年1月至5月)

Actions taken against licensees or ex-licensees* (January to May 2021)



* 以上行動是根據《地產代理條例》所賦予的權力而採取的。當中部分行動屬紀律性質，其他則是由牌照委員會裁定的，包括在批出牌照時在牌照上附加條件。部分是往年接獲的個案。

* These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions were disciplinary in nature whereas others were decided by the Licensing Committee which actions included the attachment of conditions to licences upon issuance. Some cases were carried over from previous years.

這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。

These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer met the relevant licensing requirements.