統計數字 STATISTICS

考試 Examinations



考試及考試日期 Examination and date

參加人數 No. of candidates

合格率 Pass rate

(考試因2019冠狀病毒疫情而取消)
(Examinations cancelled due to COVID-19)

牌照數目 截至2020年8月31日

Number of licences (As at 31/8/2020)



營業員牌照 Salesperson's Licence

21,486



地產代理(個人)牌照 Estate Agent's Licence (Individual)

18,372



個人牌照總和 Total no. of Individual Licences

39,858



地產代理(公司)牌照 Estate Agent's Licence (Company)

3,846

營業詳情説明書(截至2020年8月31日)

Number of statements of particulars of business (As at 31/8/2020)



合夥經營 <u>Par</u>tnerships 170



獨資經營 Sole proprietorships 1,584



有限公司 <u>Limited com</u>panies 5,268



總數 Total

7,022

開立的投訴(2020年1月至8月)

Number of complaint cases opened

(January to August 2020)

203

已處理的投訴個案結果*(2020年1月至8月) Results of completed complaint

cases*

(January to August 2020)



* 部分是往年接獲的個案 Some cases were carried over from previous years

統計數字 STATISTICS

巡查次數 (2020年1月至8月)

Number of compliance inspections

(January to August 2020)



巡查發現主動調查的個案 (2020年1月至8月)
Number of cases arising from self-initiated investigations during inspections (January to August 2020)

主動調查的個案 Cases arising from self-initiated investigations

124

主動調查而指稱成立的個案*
Cases completed from
self-initiated investigations and
were substantiated*

30

* 部分是往年展開調查的個案 Some cases were carried over from previous years

向持牌人或前持牌人採取的行動* (2020年1月至8月)

Actions taken against licensees or ex-licensees* (January to August 2020)



有關的持牌人或前持牌人人數 No of licensees or ex-licensees 123

行動 Actions Taken 訓誡/譴責

Admonishment/ reprimand

74

罰款 Fine

60

於牌照附加/更改條件 Attachment/ alteration of conditions to licence

51

暫時吊銷牌照 Suspension

7

撤銷牌照 Revocation

24#



- * 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決,當中有部份可能屬於紀律性質,包括在發牌時或在其他情況下於牌照 上附加條件。
- * These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.
- # 這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。
- # These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer meet the relevant licensing requirements.