

監管局及監管局員工各獲殊榮

Awards received by the EAA and EAA staff



監管局2018/19年報榮獲香港管理專業協會最佳年度報告大獎 - Best New Entry獎項。

EAA Annual Report 2018/19 was awarded the "Best New Entry" in the 2020 HKMA Best Annual Reports Awards.

監管局早前在香港管理專業協會舉辦的最佳年度報告大獎中獲得非牟利及慈善團體組別的Best New Entry獎項。這是個具認受性的比賽，以表揚製作出高水平年報的機構。頒獎典禮已於2020年11月2日舉行。

此外，監管局兩名員工獲頒發「2020申訴專員嘉許獎—公職人員獎」，表揚他們處理查詢時的專業和積極態度。

憑藉處理查詢時的出色表現，牌照部朱靄嫻女士及機構傳訊部林家琪女士於2020年11月10日獲申訴專員頒發獎項。

這已是連續第六年有監管局員工獲頒發申訴專員嘉許獎，局方會繼續為業界及公眾提供優質客戶服務。

The EAA has recently been awarded the "Best New Entry" in the "Non-profit Making and Charitable Organisations" Category for the 2020 HKMA Best Annual Reports Awards organised by the Hong Kong Management Association. It is a well-recognised competition to honour the awarded organisations for their achievement in the production of annual reports with high standards. The award presentation ceremony was held on 2 November 2020.

Also, two EAA staff received "The Ombudsman's Awards 2020" for "Officers of Public Organisation" in recognition of their professional and positive attitude in enquiries handling.

With the outstanding performance in handling public enquiries, Ms Oceana Chu from the Licensing Section and Ms Vicki Lam from the Corporate Communications Section, received individual awards from The Ombudsman on 10 November 2020.

It is the sixth consecutive year that EAA staff have been awarded The Ombudsman's Award. The EAA will continue to provide quality customer service to the trade and the public at large.



朱靄嫻女士(左)及林家琪女士(右)獲頒發申訴專員嘉許獎。
Ms Oceana Chu (left) and Ms Vicki Lam (right) receive "The Ombudsman's Awards 2020".