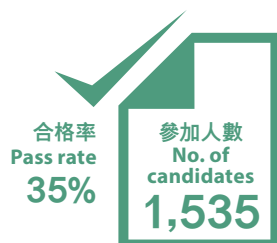
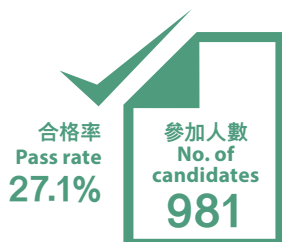


統計數字 Statistics

考試 EXAMINATIONS



地產代理資格考試
ESTATE AGENTS
QUALIFYING
EXAMINATION
考試日期
Examination date
29/8/2018



營業員資格考試
SALESPERSONS
QUALIFYING
EXAMINATION
考試日期
Examination date
3/10/2018

牌照數目 (截至2018年11月30日) (AS AT 30/11/2018) NUMBER OF LICENCES



營業員牌照
Salesperson's Licence
21,796



地產代理(個人)牌照
Estate Agent's Licence (Individual)
18,346



個人牌照總和
Total no. of individual licences
40,142



地產代理(公司)牌照
Estate Agent's Licence (Company)
3,768

營業詳情說明書 (截至2018年11月30日) NUMBER OF STATEMENTS OF PARTICULARS OF BUSINESS (AS AT 30/11/2018)

合夥經營
Partnerships

195



獨資經營
Sole proprietorships

1,643



總數 Total
7,091

有限公司
Limited companies

5,253



開立的投訴 (2018年1月至11月) NUMBER OF COMPLAINT CASES OPENED (January to November 2018)

276

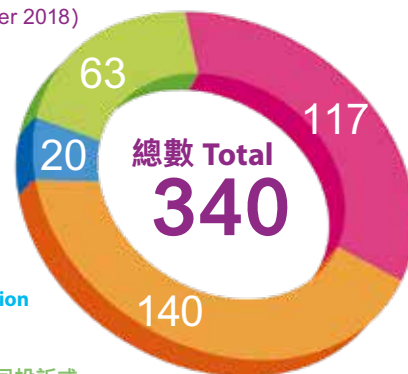
已處理的投訴個案結果* (2018年1月至11月) RESULTS OF COMPLETED COMPLAINT CASES* (January to November 2018)

指稱成立
Substantiated

指稱不成立
Unsubstantiated

資料不足
Insufficient information
to pursue

其他 (例如投訴人撤回投訴或
因其他原因而終止調查)
Others (include cases withdrawn or closed because of other
reasons)



* 部分是往年接獲的個案
some cases were carried over from previous years

巡查次數 (2018年1月至11月)

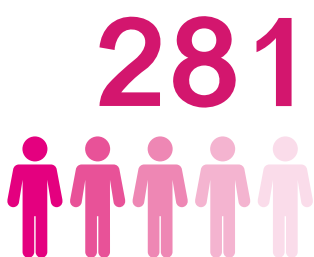
NUMBER OF COMPLIANCE INSPECTIONS
(January to November 2018)



向持牌人或前持牌人採取的行動*

(2018年1月至11月)
ACTIONS TAKEN AGAINST LICENSEES
OR EX-LICENSEES*
(January to November 2018)

有關的持牌人或前持牌人人數
No of licensees or ex-licensees



巡查發現主動調查的個案 (2018年1月至11月)

NUMBER OF CASES ARISING FROM
SELF-INITIATED INVESTIGATIONS DURING
INSPECTIONS (January to November 2018)

149

主動調查的個案
Cases arising
from self-initiated
investigations

98

主動調查而指稱成立的個案*
Cases completed from
self-initiated investigations
and were substantiated*

* 部分是往年展開調查的個案
some cases were carried over from previous years

行動

Actions Taken

訓誡 / 譴責
Admonishment/ reprimand

165

罰款
Fine

115

於牌照附加 / 更改條件

Attachment/ alteration of conditions to licence

148

暫時吊銷牌照

Suspension

23

撤銷牌照

Revocation

41[#]

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。
* These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。

These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer meet the relevant licensing requirements.