統計數字

STATISTICS

考試 EXAMINATIONS

地產代理資格考試 **ESTATE AGENTS QUALIFYING EXAMINATION**

> 參加人數 No. of candidates 1.147 合格率 Pass rate 21.0%

營業員資格考試 SALESPERSONS QUALIFYING **EXAMINATION**

> 參加人數 No. of candidates 852 合格率 Pass rate **26.3**%

牌照數目(截至2017年2月28日) **NUMBER OF LICENCES (AS AT 28/2/2017)**



考試日期

8/12/2016

Examination date

營業員牌照 Salesperson's Licence 19,949



地產代理(個人)牌照 Estate Agent's Licence (Individual)

17,192

個人牌照總和 Total no. of individual licences

考試日期

23/12/2016

Examination date



地產代理(公司)牌照 Estate Agent's Licence (Company)



營業詳情説明書(截至2017年2月28日) NUMBER OF STATEMENTS OF PARTICULARS OF BUSINESS (AS AT 28/2/2017)



合夥經營 **Partnerships** 4.738



獨資經營 Sole proprietorships 1,604



有限公司 Limited companies



總數 Total 6,551

接獲的投訴 (2017年1月至2月) NUMBER OF COMPLAINT **CASES RECEIVED** (JANUARY TO FEBRUARY 2017)



已處理的投訴個案結果*(2017年1月至2月)

RESULTS OF COMPLETED **COMPLAINT CASES*** (JANUARY TO



- 資料不足 Insufficient information to pursue
- 其他(例如投訴人撤回投訴或因其他原因而終止調查) Others (include cases withdrawn or closed because of other reasons)
- * 部分是往年接獲的個案 some cases were carried over from previous years

巡查次數 (2017年1月至2月) NUMBER OF COMPLIANCE INSPECTIONS (JANUARY TO FEBRUARY 2017)







巡查發現主動調查的個案 (2017年1月至2月) NUMBER OF CASES ARISING FROM SELF-INITIATED INVESTIGATIONS DURING INSPECTIONS (JANUARY TO FEBRUARY 2017)

12

主動調查的個案 Cases arising from self-initiated investigations 12

主動調查而指稱成立的個案*
Cases completed from self-initiated investigations and were substantiated*

向持牌人或前持牌人採取的行動* (2017年1月至2月) ACTIONS TAKEN AGAINST LICENSEES OR EX-LICENSEES* (JANUARY TO FEBRUARY 2017) 有關的持牌人或前持牌人人數 No of licensees or ex-licensees



行動 ACTIONS TAKEN

訓誡/譴責 Admonishment/ reprimand

44

罰款 Fine **26** 於牌照附加/更改條件 Attachment/ alteration of conditions to licence

32

暫時吊銷牌照 Suspension **2** 撤銷牌照 Revocation **3**[#]

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決,當中有部份可能屬於紀律性質,包括在發牌時或在其他情況下於牌照上附加條件。 These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。

These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer meet the relevant licensing requirements.

^{*} 部分是往年展開調查的個案 some cases were carried over from previous years