

# 統計數字

## STATISTICS

### 考試 EXAMINATIONS

#### 地產代理資格考試 ESTATE AGENTS QUALIFYING EXAMINATION

考試日期  
Examination date  
15/9/2017

應考人數  
No. of candidates  
**1,359**

合格率  
Pass rate  
**19%**

#### 營業員資格考試 SALESPERSONS QUALIFYING EXAMINATION

考試日期  
Examination date  
18/10/2017

應考人數  
No. of candidates  
**1,081**

合格率  
Pass rate  
**27.5%**

### 牌照數目 (截至2017年11月30日) NUMBER OF LICENCES (AS AT 30/11/2017)



營業員牌照  
Salesperson's Licence  
**20,745**



地產代理(個人)牌照  
Estate Agent's Licence (Individual)  
**17,570**

個人牌照總和  
Total no. of individual licences

**38,315**

地產代理(公司)牌照  
Estate Agent's Licence (Company)

**3,561**

### 營業詳情說明書 (截至2017年11月30日) NUMBER OF STATEMENTS OF PARTICULARS OF BUSINESS (AS AT 30/11/2017)



合夥經營  
Partnerships  
**202**



獨資經營  
Sole proprietorships  
**1,637**



有限公司  
Limited companies  
**4,953**



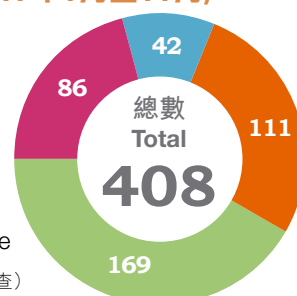
總數 Total  
**6,792**

### 開立的投訴 (2017年1月至11月) NUMBER OF COMPLAINT CASES OPENED (JANUARY TO NOVEMBER 2017)

**400**

### 已處理的投訴個案結果\* (2017年1月至11月) RESULTS OF COMPLETED COMPLAINT CASES\* (JANUARY TO NOVEMBER 2017)

- 指稱成立 Substantiated
- 指稱不成立 Unsubstantiated
- 資料不足 Insufficient information to pursue
- 其他(例如投訴人撤回投訴或因其他原因而終止調查)  
Others (include cases withdrawn or closed because of other reasons)



\* 部分是往年接獲的個案 some cases were carried over from previous years

## 巡查次數 (2017年1月至11月)

### NUMBER OF COMPLIANCE INSPECTIONS (JANUARY TO NOVEMBER 2017)



## 巡查發現主動調查的個案 (2017年1月至11月)

### NUMBER OF CASES ARISING FROM SELF-INITIATED INVESTIGATIONS DURING INSPECTIONS (JANUARY TO NOVEMBER 2017)

**74** 主動調查的個案  
Cases arising from self-initiated investigations

**65** 主動調查而指稱成立的個案\*  
Cases completed from self-initiated investigations and were substantiated\*

\* 部分是往年展開調查的個案 some cases were carried over from previous years

## 向持牌人或前持牌人採取的行動\* (2017年1月至11月)

### ACTIONS TAKEN AGAINST LICENSEES OR EX-LICENSEES\* (JANUARY TO NOVEMBER 2017)

有關的持牌人或前持牌人人數  
No of licensees or ex-licensees



#### 行動 ACTIONS TAKEN

訓誡/譴責  
Admonishment/  
reprimand  
**201**

罰款  
Fine  
**142**

於牌照附加/更改條件  
Attachment/ alteration of  
conditions to licence  
**156**

暫時吊銷牌照  
Suspension  
**23**

撤銷牌照  
Revocation  
**19<sup>#</sup>**

\* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。  
These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

# 這些個案由牌照委員會裁定。理由是持牌人不再符合相關發牌條件。

These cases were decided by the Licensing Committee on the ground that the licensees concerned no longer meet the relevant licensing requirements.