

監管局舉行新聞發布會回顧上半年工作 THE EAA HOLDS A PRESS CONFERENCE FOR ITS HALF-YEAR REVIEW

監管局於2016年7月20日舉行新聞發布會，由主席梁永祥先生，SBS，JP及行政總裁韓婉萍女士，回顧監管局在2016年上半年的工作，並簡介下半年的工作重點。

梁主席指出，監管局在2016年上半年共接獲248宗投訴個案，比去年同期增加約84%。其中兩項最常見的投訴性質是「發出違規廣告」及「提供不準確或具誤導性的物業資料」。投訴個案數字大幅上升，相信與物業市場放緩、行業競爭激烈及與個別從業員面對巨大壓力有關。

監管局也在2016年上半年共對182位持牌人採取行動或作出處分，並撤銷了26個牌照及暫時吊銷了18個牌照。另外，資格考試考生人數及個人牌照數字在2016年上半年均錄得跌幅，惟公司牌照數字則微升並錄得新高至3,266個。

踏入2016年下半年，監管局會繼續密切監察地產代理銷售不同類型物業時的操守。至於有關近期發生的假冒業主個案，局方將會儘快更新相關的執業通告。

The EAA held a press conference on 20 July 2016 at which its Chairman, Mr William Leung Wing-cheung, SBS, JP, and Chief Executive Officer, Ms Ruby Hon Yuen-ping, reviewed the EAA's work in the first half of 2016 and introduced its initiatives for the second half.

Mr Leung pointed out that the EAA received a total of 248 complaints in the first half of 2016, which was a year-on-year increase of 84%. "Issuing non-compliant advertisements" and "providing inaccurate or misleading property information" are the two most common categories of complaints. Significant increase in the number of complaints might be due to the economic downturn in the property market, fierce competition among the trade and the enormous pressure faced by some individual practitioners.

The EAA has also taken action or imposed sanctions on a total of 182 licensees in the first half of 2016. A total of 26 licences were revoked and 18 licences were suspended. Separately, the number of qualifying examinations candidates and individual licensees dropped in the first half of 2016 while there was a slight increase in the number of company licences, which has amounted to a record high of 3,266.

In the second half of 2016, the EAA will reinforce its effort on monitoring estate agents' practice in the sale of various types of properties. Besides, regarding the recent cases of fake property vendors, the EAA will update the existing related practice circular in the near future.

