

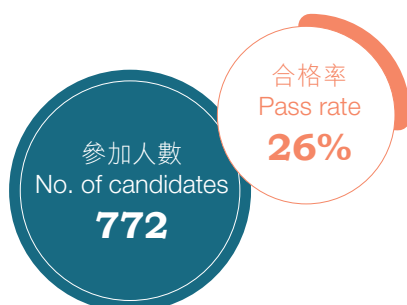
統計數字

STATISTICS

考試 EXAMINATIONS

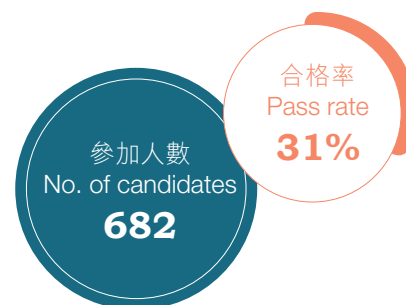
地產代理資格考試 ESTATE AGENTS QUALIFYING EXAMINATION

考試日期
Examination date
21/03/2016



營業員資格考試 SALESPERSONS QUALIFYING EXAMINATION

考試日期
Examination date
26/04/2016



牌照數目 (截至2016年5月31日) NUMBER OF LICENCES (AS AT 31/05/2016)

營業員牌照 Salesperson's Licence

20,050

地產代理（個人）牌照 Estate Agent's Licence (Individual)

17,135

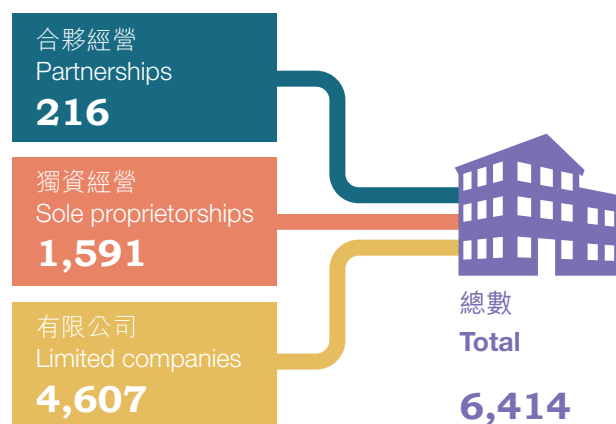
個人牌照總和 Total no. of individual licences

37,185

地產代理（公司）牌照 Estate Agent's Licence (Company)

3,265

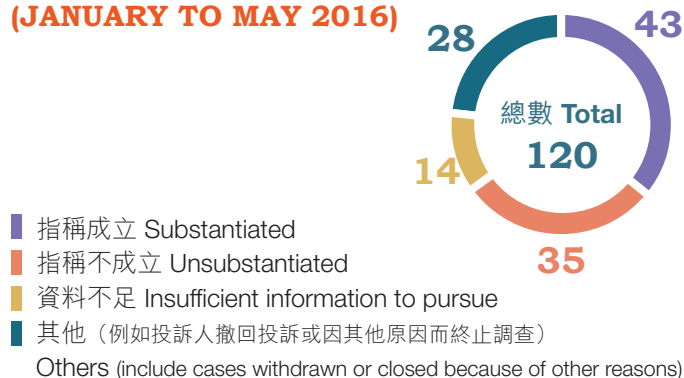
營業詳情說明書 (截至2016年5月31日) NUMBER OF STATEMENTS OF PARTICULARS OF BUSINESS (AS AT 31/05/2016)



接獲的投訴 (2016年1月至5月) NUMBER OF COMPLAINT CASES RECEIVED (JANUARY TO MAY 2016)



已處理的投訴個案結果* (2016年1月至5月) RESULTS OF COMPLETED COMPLAINT CASES* (JANUARY TO MAY 2016)



*部分是往年接獲的個案 some cases were carried over from previous years

巡查次數 (2016年1月至5月)

NUMBER OF COMPLIANCE INSPECTIONS
(JANUARY TO MAY 2016)一手樓盤銷售處
First-sale sites

579

代理商舖
Estate agency shops

795

網上物業廣告
Online property Advertisements

268

巡查發現主動調查的個案 (2016年1月至5月)

NUMBER OF CASES ARISING FROM SELF-INITIATED
INVESTIGATIONS DURING INSPECTIONS
(JANUARY TO MAY 2016)

33

主動調查的個案
Cases arising from self-initiated
investigations

24

主動調查而指稱成立的個案*
Cases completed from
self-initiated investigations and
were substantiated*

*部分是往年展開調查的個案 some cases were carried over from previous years

向持牌人或前持牌人採取的行動
(2016年1月至5月) *ACTIONS TAKEN AGAINST
LICENSEES OR
EX-LICENSEES
(JANUARY TO MAY 2016)*有關的持牌人或前持牌人人數
No of licensees or ex-licensees

142

作出的處分或行動
ACTIONS TAKEN訓誡／譴責
Admonishment/
reprimand

76

於牌照附加/
更改條件
Attachment/
alteration of
conditions to licence

79

撤銷牌照
Revocation21[#]罰款
Fine

49

暫時吊銷牌照
Suspension

14

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。

* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

[#] 這些個案由牌照委員會裁定。理由是持牌人不符合適當人選要求，因而不適合繼續持有牌照。[#] These cases were decided by the Licensing Committee on the ground that the licensees concerned were considered not fit and proper to continue to hold a licence.