

統計數字

STATISTICS

考試 EXAMINATIONS

地產代理資格考試 ESTATE AGENTS QUALIFYING EXAMINATION

考試日期
Examination date
14/09/2016

參加人數
No. of candidates
1,007

合格率
Pass rate
54.7%

營業員資格考試 SALESPERSONS QUALIFYING EXAMINATION

考試日期
Examination date
11/11/2016

參加人數
No. of candidates
939

合格率
Pass rate
28%

牌照數目 (截至2016年11月30日) NUMBER OF LICENCES (AS AT 30/11/2016)



營業員牌照
Salesperson's Licence
19,816



地產代理(個人)牌照
Estate Agent's Licence (Individual)
17,295

個人牌照總和
Total no. of individual licences

37,111

地產代理(公司)牌照
Estate Agent's Licence (Company)

3,364

營業詳情說明書 (截至2016年11月30日) NUMBER OF STATEMENTS OF PARTICULARS OF BUSINESS (AS AT 30/11/2016)



合夥經營
Partnerships
217



獨資經營
Sole proprietorships
1,630



有限公司
Limited companies
4,726



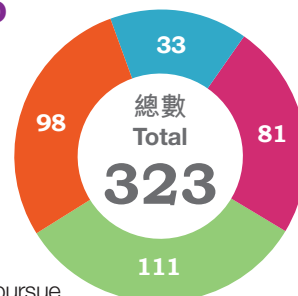
總數 Total
6,573

接獲的投訴 (2016年1月至11月) NUMBER OF COMPLAINT CASES RECEIVED (JANUARY TO NOVEMBER 2016)

447

已處理的投訴個案結果* (2016年1月至11月) RESULTS OF COMPLETED COMPLAINT CASES* (JANUARY TO NOVEMBER 2016)

- 指稱成立 Substantiated
- 指稱不成立 Unsubstantiated
- 資料不足 Insufficient information to pursue
- 其他(例如投訴人撤回投訴或因其他原因而終止調查)
Others (include cases withdrawn or closed because of other reasons)



* 部分是往年接獲的個案 some cases were carried over from previous years

巡查次數 (2016年1月至11月)

NUMBER OF COMPLIANCE INSPECTIONS (JANUARY TO NOVEMBER 2016)



巡查發現主動調查的個案 (2016年1月至11月)

NUMBER OF CASES ARISING FROM SELF-INITIATED INVESTIGATIONS DURING INSPECTIONS (JANUARY TO NOVEMBER 2016)



* 部分是往年展開調查的個案 some cases were carried over from previous years

向持牌人或前持牌人採取的行動* (2016年1月至11月)

ACTIONS TAKEN AGAINST LICENSEES OR EX-LICENSEES* (JANUARY TO NOVEMBER 2016)

有關的持牌人或前持牌人人數
No of licensees or ex-licensees



行動

ACTIONS TAKEN

訓誡/譴責
Admonishment/
reprimand
193

罰款
Fine
139

於牌照附加/更改條件
Attachment/ alteration of
conditions to licence
183

暫時吊銷牌照
Suspension
33

撤銷牌照
Revocation
44[#]

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。
These actions were taken pursuant to powers under the Estate Agents Ordinance. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

這些個案由牌照委員會裁定。理由是持牌人不符合適當人選要求，因而不適合繼續持有牌照。

These cases were decided by the Licensing Committee on the ground that the licensees concerned were considered not fit and proper to continue to hold a licence.