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Narcotics Division,
Security Bureau



Customer Identity Documents

Under the amended **Anti-Money Laundering and Counter-Terrorist Financing Ordinance (Cap. 615)**, which commenced operation on 1 March 2018, estate agents are required to conduct customer due diligence (“CDD”) and keep all relevant records, including those obtained during CDD, before being involved in a transaction concerning the buying or selling of real estate for a client.

An estate agent must, before arranging for a client to enter into an agreement for sale and purchase, identify the client and/or the client’s representative,



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as well as the beneficial owner(s). For a client who is an individual, the estate agent must verify the client's identity against his/her identity document (e.g. Hong Kong identity card, passport, or travel document), and obtain a copy thereof for record-keeping.

The Estate Agents Authority ("EAA") has issued guidelines for estate agents on the protection of personal data. Estate agents must comply with the Personal Data (Privacy) Ordinance and the EAA's relevant guidelines on the collection, use and handling of clients' personal data.



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This e-leaflet can be accessed at the
EAA's website:

www.eaa.org.hk/AML.pdf

