

新聞稿 Press Release

## <u>The EAA published a new booklet</u> *"Inquiry Hearing Cases - A Selection V"*

(16 August 2019) In order to enhance estate agents' understanding of the relevant regulatory requirements when handling property transactions, the Estate Agents Authority ("EAA") has published a new booklet titled "Inquiry Hearing Cases – A Selection V".

The new booklet illustrates the relevant regulations, guidelines and ethics that estate agents should comply with in their practice through real inquiry hearing cases.

The EAA Chief Executive Officer, Ms Ruby Hon, said, "In a bid to promote the quality service of the estate agency trade and to better protect the interests of consumers, we publish this new booklet to remind the trade of the proper practices to follow."

The booklet can be downloaded from the EAA website (<u>www.eaa.org.hk</u>). Estate agents and the public may also obtain a free printed copy of the booklet at the EAA office (Room 4801, 48/F, Hopewell Centre, 183 Queen's Road East, Wanchai, Hong Kong) while stock lasts.



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