

# 統計數字

## STATISTICS

### 考試 EXAMINATIONS

#### 地產代理資格考試 ESTATE AGENTS QUALIFYING EXAMINATION

考試日期  
Examination date  
08/06/2015



#### 營業員資格考試 SALESPERSONS QUALIFYING EXAMINATION

考試日期  
Examination date  
20/08/2015

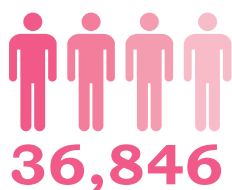


### 牌照數目 (截至2015年8月31日) NUMBER OF LICENCES (AS AT 31/08/2015)

營業員牌照  
Salesperson's Licence  
**19,786**

地產代理(個人)牌照  
Estate Agent's Licence (Individual)  
**17,060**

個人牌照總和  
Total no. of individual licences



地產代理(公司)牌照  
Estate Agent's Licence  
(Company)  
**3,210**

### 接獲的投訴 (2015年1月至8月) NUMBER OF COMPLAINT CASES RECEIVED (JANUARY TO AUGUST 2015)

**193**

### 營業詳情說明書 (截至2015年8月31日) NUMBER OF STATEMENTS OF PARTICULARS OF BUSINESS (AS AT 31/08/2015)

合夥經營  
Partnerships  
**236**

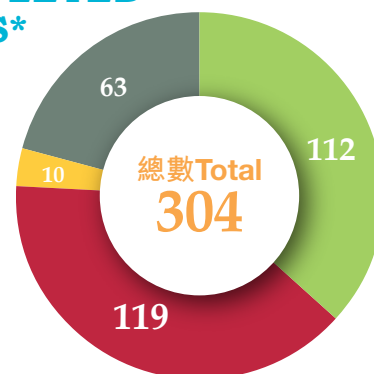
獨資經營  
Sole proprietorships  
**1,630**

有限公司  
Limited companies  
**4,550**



### 已處理的投訴個案結果\* (2015年1月至8月) RESULTS OF COMPLETED COMPLAINT CASES\* (JANUARY TO AUGUST 2015)

- 指稱成立 Substantiated
- 指稱不成立 Unsubstantiated
- 資料不足 Insufficient information to pursue
- 其他(例如投訴人撤回投訴或因其他原因而終止調查)  
Others (include cases withdrawn or closed because of other reasons)



\* 部分是往年接獲的個案 some cases were carried over from previous years

巡查次數 (2015年1月至8月)

NUMBER OF COMPLIANCE INSPECTIONS  
(JANUARY TO AUGUST 2015)



巡查發現主動調查的個案 (2015年1月至8月)

NUMBER OF CASES ARISING FROM SELF-INITIATED  
INVESTIGATIONS DURING INSPECTIONS  
(JANUARY TO AUGUST 2015)

**45** 主動調查的個案  
Cases arising from self-initiated investigations

**29** 主動調查而指稱成立的個案\*  
Cases completed from self-initiated investigations and were substantiated\*

\* 部分是往年展開調查的個案 some cases were carried over from previous years

向持牌人或前持牌人採取的行動  
(2015年1月至8月)\*

ACTIONS TAKEN AGAINST  
LICENSEES OR  
EX-LICENSEES  
(JANUARY TO AUGUST 2015)\*

有關的持牌人或前持牌人人數  
No of licensees or ex-licensees



作出的處分或行動  
ACTIONS TAKEN

訓誡/譴責  
Admonishment/  
reprimand  
**160**

於牌照附加/更改條件  
Attachment/alteration of  
conditions to licence  
**171**

撤銷牌照  
Revocation  
**16#**

罰款  
Fine  
**104**

暫時吊銷牌照  
Suspension  
**11**

\* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。  
\* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.  
# 這些個案由牌照委員會裁定。理由是持牌人不符合適當人選要求，因而不適合繼續持有牌照。  
# These cases were decided by the Licensing Committee on the ground that the licensees concerned were considered not fit and proper to continue to hold a licence.