



考試

Examinations

考試及考試日期 Examination and date	參加人數 No. of candidates	合格率 Pass rate
地產代理資格考試 Estate Agents Qualifying Examination 5/6/2014	934	41.5%
營業員資格考試 Salespersons Qualifying Examination 23/4/2014	542	43.9%
24/6/2014	727	49.0%

牌照數目 (截至 2014 年 6 月 30 日)

Number of licences (as at 30/6/2014)

營業員牌照 Salesperson's Licence:	18,842
地產代理 (個人) 牌照 Estate Agent's Licence (Individual):	16,633
個人牌照總和 Total no. of individual licences:	35,475
地產代理 (公司) 牌照 Estate Agent's Licence (Company):	3,109

營業詳情說明書 (截至 2014 年 6 月 30 日)

Number of statements of particulars of business (as at 30/6/2014)

合夥經營 Partnerships:	250
獨資經營 Sole proprietorships:	1,599
有限公司 Limited companies:	4,444
總數 Total:	6,293

接獲的投訴 (2014 年 1 月至 6 月) :

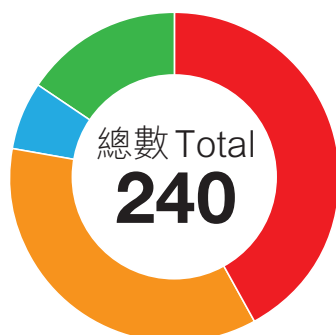
Number of complaint cases received (January to June 2014)

186



已處理的投訴個案結果* (2014年1月至6月)

Results of completed complaint cases* (January to June 2014)



● 指稱成立 Substantiated:	101
● 指稱不成立 Unsubstantiated:	86
● 資料不足 Insufficient information to pursue:	16
● 其他 (例如投訴人撤回投訴或因其他原因而終止調查) : Others (include cases withdrawn or closed because of other reasons)	37

* 部分是往年接獲的個案 some cases were carried over from previous years

巡查次數 (2014年1月至6月)

Number of compliance inspections (January to June 2014)

● 一手樓盤銷售處 First-sale sites:	603
● 代理商舖 Estate agency shops:	855
● 網上物業廣告 Online property advertisements:	302

巡查發現主動調查的個案 (2014年1月至6月)

Number of cases arising from self-initiated investigations during inspections (January to June 2014)

● 主動調查的個案 : Cases arising from self-initiated investigations	33
● 主動調查而指稱成立的個案* : Cases completed from self-initiated investigations and were substantiated*	17

* 部分是往年展開調查的個案 some cases were carried over from previous years

向持牌人或前持牌人採取的行動 (2014年1月至6月)*

Actions taken against licensees or ex-licensees (January to June 2014)*

有關的持牌人或前持牌人人數 No of licensees or ex-licensees	235
行動 Actions taken	
● 訓誡／譴責 Admonishment/reprimand	127
● 罰款 Fine	81
● 於牌照附加／更改條件 Attachment/alteration of conditions to licence	137
● 暫時吊銷牌照 Suspension	7
● 撤銷牌照 Revocation	30 [#]

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。

* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

[#] 這些個案由牌照委員會裁定。理由是持牌人不符合適當人選要求，因而不適合繼續持有牌照。

[#] These cases were decided by the Licensing Committee on the ground that the licensees concerned were considered not fit and proper to continue to hold a licence.