



統計數字 Statistics



考試 Examinations

考試及考試日期 Examination and date	參加人數 No. of candidates	合格率 Pass rate
地產代理資格考試 Estate Agents Qualifying Examination		
19/3/2013	1,524	25.0%
3/6/2013	1,169	41.7%
營業員資格考試 Salespersons Qualifying Examination		
26/2/2013	1,141	43.3%
25/4/2013	1,065	38.8%
27/6/2013	948	48.7%



牌照數目 (截至2013年7月31日) Number of licences (as at 31/7/2013)

營業員牌照 Salesperson's Licence:	20,129
地產代理(個人)牌照 Estate Agent's Licence (Individual):	16,760
個人牌照總和 Total no. of individual licences:	36,889
地產代理(公司)牌照 Estate Agent's Licence (Company):	3,010



營業詳情說明書 (截至2013年7月31日) Number of statements of particulars of business (as at 31/7/2013)

合夥經營 Partnerships:	263
獨資經營 Sole proprietorships:	1,627
有限公司 Limited companies:	4,438
總數 Total:	6,328



接獲的投訴 (2013年1月至7月) : Number of complaint cases received (January to July 2013)

304



已處理的投訴個案結果* (2013年1月至7月) Results of completed complaint cases* (January to July 2013)

總數 Total
434



● (191) 指稱成立
Substantiated

● (98) 指稱不成立
Unsubstantiated

● (50) 資料不足
Insufficient information to pursue

● (95) 其他 (例如投訴人撤回投訴或因其他原因而終止調查)
Others (include cases withdrawn or curtailed because of some other reasons)

* 部分是往年接獲的個案

* some cases were carried over from previous years



巡查次數 (2013年1月至7月) Number of compliance inspections (January to July 2013)

一手樓盤銷售處 First-sale sites:	886
代理商舖 Estate agency shops:	876
網上物業廣告 Online property advertisements:	360



巡查發現主動調查的個案 (2013年1月至7月) Number of cases arising from self-initiated investigations during inspections (January to July 2013)

主動調查的個案 : Cases arising from self-initiated investigations	49
主動調查而指稱成立的個案* : Cases completed from self-initiated investigations and were substantiated*	81

* 部分是往年展開調查的個案 Some cases were carried over from previous years



向持牌人或前持牌人採取的行動 (2013年1月至7月)* Actions taken against licensees or ex-licensees (January to July 2013)*

有關的持牌人或前持牌人人數 No of licensees or ex-licensees	345
訓誡／譴責 Admonishment/reprimand	292
罰款 Fine	154
於牌照附加／更改條件 Attachment/alteration of conditions to licence	182
暫時吊銷牌照 Suspension	16
撤銷牌照 Revocation	3 [#]

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。

* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

這3宗撤銷牌照個案由牌照委員會裁定。理由是持牌人不符合適當人選要求，因而不適合繼續持有牌照。

These 3 cases were decided by the Licensing Committee on the ground that the licensees concerned were considered not fit and proper persons to continue to hold a licence.

《專業天地》由監管局寄發。如果你不希望收到此刊物，請致電2111 2777或電郵至enquiry@eaa.org.hk通知監管局。

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