

統計數字 Statistics



考試 Examinations

考試及考試日期

Examination and date

參加人數

No. of candidates

合格率

Pass rate

營業員資格考試

Salespersons Qualifying Examination

26/2/2013

1,141

43.3%



牌照數目 (截至2013年2月28日) Number of licences (as at 28/2/2013)

營業員牌照 Salesperson's Licence:

20,315

地產代理 (個人) 牌照 Estate Agent's Licence (Individual):

16,640

個人牌照總和 Total no. of individual licences:

36,955

地產代理 (公司) 牌照 Estate Agent's Licence (Company):

2,980



營業詳情說明書 (截至2013年2月28日) Number of statements of particulars of business (as at 28/2/2013)

合夥經營 Partnerships:

266

獨資經營 Sole proprietorships:

1,600

有限公司 Limited companies:

4,428

總數 Total:

6,294



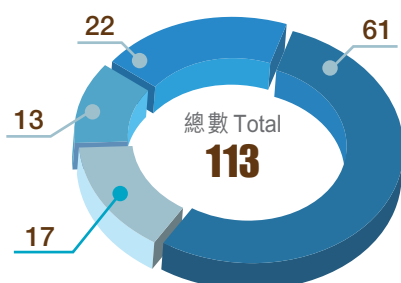
接獲的投訴 (2013年1月至2月): Number of complaint cases received (January to February 2013)

83



已處理的投訴個案結果* (2013年1月至2月)

Results of completed complaint cases* (January to February 2013)



| | |
|--|----|
| 指稱成立 Substantiated: | 61 |
| 指稱不成立 Unsubstantiated: | 17 |
| 資料不足 Insufficient information to pursue: | 13 |
| 其他 (例如投訴人撤回投訴或因其他原因而終止調查): Others (include cases withdrawn or curtailed because of some other reasons) | 22 |

* 部分是往年接獲的個案 Some cases were carried over from previous years



巡查次數 (2013年1月至2月)

Number of compliance inspections (January to February 2013)

| | |
|--|-----|
| 一手樓盤銷售處 First-sale sites: | 205 |
| 代理商舖 Estate agency shops: | 262 |
| 網上物業廣告 Online property advertisements: | 104 |



巡查發現主動調查的個案 (2013年1月至2月)

Number of cases arising from self-initiated investigations during inspections (January to February 2013)

| | |
|--|----|
| 主動調查的個案: Cases arising from self-initiated investigations | 9 |
| 主動調查而指稱成立的個案*: Cases completed from self-initiated investigations and were substantiated* | 41 |

* 部分是往年展開調查的個案 Some cases were carried over from previous years



向持牌人或前持牌人採取的行動 (2013年1月至2月)*

Actions taken against licensees or ex-licensees (January to February 2013)*

| | |
|---|-----|
| 有關的持牌人或前持牌人人數 No. of licensees or ex-licensees | 116 |
| 訓誡／譴責 Admonishment/reprimand | 106 |
| 罰款 Fine | 52 |
| 於牌照附加／更改條件 Attachment/alteration of conditions to licence | 57 |
| 暫時吊銷牌照 Suspension | 6 |
| 撤銷牌照 Revocation | 0 |

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質。

* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.