



統計數字

Statistics

考試 Examinations

考試及考試日期 Examination and date	參加人數 No. of candidates	合格率 Pass rate
地產代理資格考試 Estate Agents Qualifying Examination		
16/2/2012	1,009	41.2%
8/6/2012	1,754	41.6%
營業員資格考試 Salespersons Qualifying Examination		
17/2/2012	719	51.0%
20/4/2012	1,135	49.9%
22/6/2012	1,496	42.8%

牌照數目 (於2012年7月31日計算) Number of licences (as at 31/7/2012)

營業員牌照 Salesperson's Licence:	19,451
地產代理(個人)牌照 Estate Agent's Licence (Individual):	+15,705
個人牌照總和 Total no. of individual licences:	35,156
地產代理(公司)牌照 Estate Agent's Licence (Company):	2,836

營業詳情說明書 (於2012年7月31日計算) Number of statements of particulars of business (as at 31/7/2012)

合夥經營 Partnerships:	266
獨資經營 Sole proprietorships:	+1,619
有限公司 Limited companies:	+4,195
總數 Total:	6,080

接獲的投訴 (2012年1月至6月): Number of complaint cases received (January to June 2012)

	241
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已處理的投訴個案結果* (2012年1月至6月) Results of completed complaint cases* (January to June 2012)



指稱成立 Substantiated

指稱不成立 Unsubstantiated

資料不足 Insufficient information to pursue

**其他 (例如投訴人撤回投訴或因其他原因而終止調查)
Others (include cases withdrawn or curtailed because of some other reasons)**

* 部分是往年接獲的個案 Some cases were carried over from previous years

巡查次數 (2012年1月至6月) Number of compliance inspections (January to June 2012)

- 一手樓盤 First-sale sites: **539**
- 代理商舖 Agency shops: **732**
- 網上物業廣告 Online property advertisements: **325**

巡查發現主動調查的個案 (2012年1月至6月) Number of cases arising from self-initiated investigations during inspections (January to June 2012)

- 主動調查的個案：
Cases arising from self-initiated investigations **80**
- 主動調查而指稱成立的個案*：
Cases completed from self-initiated investigations and were substantiated* **35**

* 部分是往年展開調查的個案 Some cases were carried over from previous years

向持牌人或前持牌人採取的行動 (2012年1月至6月)* Actions taken against licensees or ex-licensees (January to June 2012)*

有關的持牌人或前持牌人人數 No of licensees or ex-licensees		199
行動 Actions taken	訓誡／譴責 Admonishment/reprimand	100
	罰款 Fine	33
	於牌照附加／更改條件 Attachment/alteration of conditions to licence	117
	暫時吊銷牌照 Suspension	22
	撤銷牌照 Revocation	0

* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決，當中有部份可能屬於紀律性質，包括在發牌時或在其他情況下於牌照上附加條件。

* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.