# 統計數字 Statistics

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4	試.

**Examinations** 

考試及考試日期 Examination and date	參加人數 No. of candidates	合格率 Pass rate
地產代理資格考試 Estate Agents Qualifying Examination 16/2/2012	1,009	41.2%
營業員資格考試 Salespersons Qualifying Examination 17/2/2012 20/4/2012	719 1,135	51.0% 49.9%

6700

# 牌照數目(於2012年5月31日計算)

Number of licences (as at 31/5/2012)

營業員牌照Salesperson's Licence: 地產代理(個人)牌照Estate Agent's Licence (Individual):	19,426 +15,493
個人牌照總和 Total no. of individual licences:	
地產代理(公司)牌照Estate Agent's Licence (Company):	2,800

## 營業詳情説明書(於2012年5月31日計算)

Number of statements of particulars of business (as at 31/5/2012)

總數 Total:	6,036
有限公司 Limited companies:	+4,161
獨資經營 Sole proprietorships:	+1,612
合夥經營 Partnerships:	263

## 接獲的投訴(2012年1月至3月):

Number of complaint cases received (January to March 2012):

66



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### 已處理的投訴個案結果\*(2012年1月至3月):

Results of completed complaint cases\*(January to March 2012):

117



\* 部分是往年接獲的個案 Some cases were carried over from previous years

#### 巡查次數(2012年1月至3月)

Number of compliance inspections (January to March 2012)

一手樓盤 First-sale sites:	24
代理商舖 Agency shops:	366
網上物業廣告 Online property advertisements:	80

#### 巡查發現主動調查的個案(2012年1月至3月)

Number of cases arising from self-initiated investigations during inspections (January to March 2012)

主動調查的個案:
Cases arising from self-initiated investigations
主動調查而指稱成立的個案\*:
Cases completed from self-initiated investigations and were substantiated\*

\* 部分是往年展開調查的個案 Some cases were carried over from previous years

## 向持牌人或前持牌人採取的行動(2012年1月至3月)\*

Actions taken against licensees or ex-licensees (January to March 2012)\*

有關的持牌人或前持牌人人數No of licensees or ex-licensees		98
	訓誡/譴責 Admonishment/reprimand	62
行動 Actions taken	罰款Fine	19
	於牌照附加/更改條件Attachment/alteration of conditions to licence	77
	暫時吊銷牌照Suspension	17
	撤銷牌照Revocation	0

- \* 向持牌人或前持牌人作出的行動是根據《地產代理條例》而作出的判決,當中有部份可能屬於紀律性質,包括在發牌時或在其他情況下於牌照上附加條件。
- \* These actions were taken pursuant to powers under the EAO. Some actions may be disciplinary in nature and others not, and they include the attachment of conditions to licences whether upon issuance or otherwise.

《專業天地》由監管局寄發。如果你不希望收到此刊物,請致電2111 2777或電郵至enquiry@eaa.org.hk通知監管局。 *Horizons* is sent by the EAA. If you wish to stop receiving it, please call the EAA at 2111 2777 or email to enquiry@eaa.org.hk to unsubscribe.