

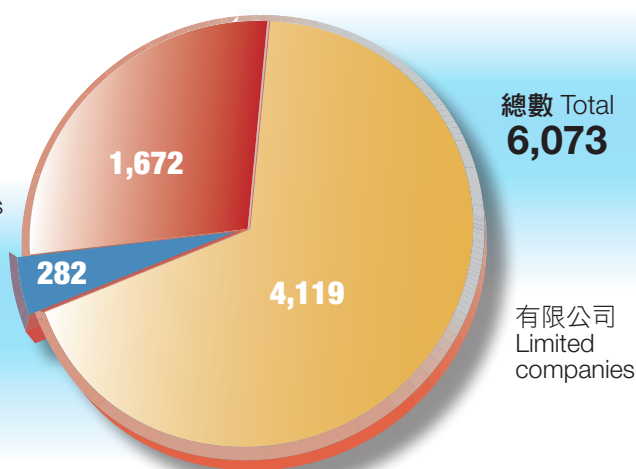
統計數字 Statistics

▶ 牌照數目 (於2011年11月30日計算) Number of licences (as at 30/11/2011)

營業員牌照 Salesperson's licences	19,299
地產代理 (個人) 牌照 Estate agent's licences (individual)	+ 15,383
個人牌照總數 Total no. of individual licences	34,682
地產代理 (公司) 牌照 Estate agent's licences (company)	2,729

▶ 營業詳情說明書數目 (於2011年11月30日計算) Number of statements of particulars of business (as at 30/11/2011)

獨資經營 Sole proprietorships
合夥經營 Partnerships



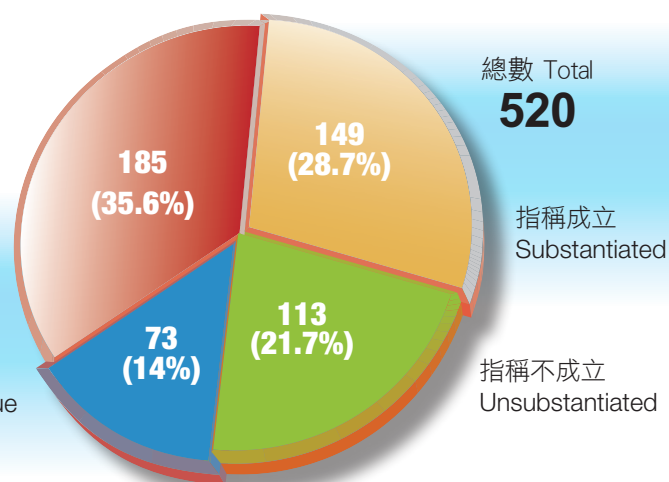
▶ 接獲的投訴/破產個案數目 (2011年1月至11月) Number of complaint / bankruptcy cases received (January to November 2011)

投訴個案 Complaint cases	543
破產個案 Bankruptcy cases	32

▶ 已處理的投訴個案結果* (2011年1月至11月) Results of completed complaint cases* (January to November 2011)

其他 (例如投訴人撤回投訴或因其他原因而終止調查)
Others (e.g. cases withdrawn by the complainant or curtailed because of some other reasons)

資料不足 Insufficient information to pursue



▶ 已處理的破產個案數目 (2011年1月至11月) Number of completed bankruptcy cases (January to November 2011)

33*

* 部分是往年接獲的個案
Some cases were carried over from previous years



► **巡查次數 (2011年1月至11月)**

Number of compliance inspections (January to November 2011)

「一手」樓盤 First-sale sites	893
代理商舖 Agency shops	1,253
網上物業廣告 Online property advertisements	530

► **主動調查完成而指稱成立之個案 (2011年1月至11月)**

Number of substantiated non-compliance cases conducted by the self-initiated investigation (January to November 2011)

83*

* 部分是往年接獲的個案
Some cases were carried over from previous years

► **對持牌人或前持牌人採取的行動 (2011年1月至11月)**

Actions taken against licensees or ex-licensees
(January to November 2011)

被暫時吊銷的牌照數目 Number of licences suspended	41
被撤銷的牌照數目 Number of licences revoked	9

► **考試及考試日期**

Examination and date

參加人數

No. of candidates

合格率

Pass rate

地產代理資格考試

Estate Agents Qualifying Examination

24/2/2011	1,800	42.9%
20/4/2011	2,078	38.5%
18/8/2011	2,472	52.9%

營業員資格考試

Salespersons Qualifying Examination

25/2/2011	1,617	47.9%
21/4/2011	2,147	36.1%
24/6/2011	2,748	40.5%
19/8/2011	2,415	60.0%
21/10/2011	1,677	34.5%

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